

Dear valued customer,

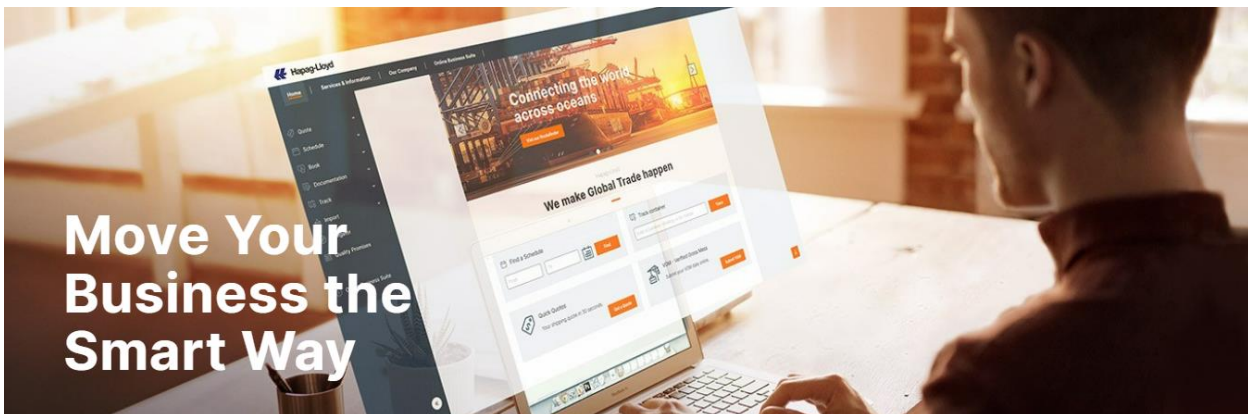
Thank you for choosing to work with Hapag Lloyd.

We have prepared this file for you, which contains information about all processes related to your shipments. You can find more information on each step of the shipping process below and discover the new way of doing business online with Hapag-Lloyd.

For all your questions and requests, you can reach us by phone or e-mail ([Here](#) are the contact details of HL offices.).

We will be happy to help you with all your questions and demands.

You can easily perform all your transactions such as getting a price quote, checking the ship schedule, submit a booking, and entering shipping instructions on our website <http://www.hapag-lloyd.com> or our “Hapag-Lloyd” mobile application.



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[How to create account on HL website?](#)

You can create your business account easily on our website <http://www.hapag-lloyd.com> by following-up necessary steps.

<https://www.hapag-lloyd.com/en/online-business/my-account/register-new-user.html>

[Register New User](#) | [Request Password](#) | [User List](#)

Register [?]

You are a vendor of Hapag-Lloyd? Please open the [registration form for our vendors](#).

My Personal Information [?]

First Name*

Last Name*

Phone

My Company Details [?]

Company*

Street*

Postal Code

City*

Country, Region*

My Account [?]

E-mail*

Password* (At least 8 characters, containing one letter and one digit. Allowed special characters: #, \$, @)

Repeat Password*

I have read and agree to the [Privacy Terms](#) and [Terms of Use](#) of the website. (Mandatory)

Yes, I would like to receive communication from Hapag-Lloyd (including product, rate and service updates).

How can I get a quotation?

In today's world, speed is the most important factor for supply chain management. With the “Quick Quotes” and Quick Quote Spot” we have prepared for our valued customers as Hapag-Lloyd, prevent all unnecessary waste of time in the quotation process.

In a very short time, you can easily get your price quote with just one click and create your bookings wherever and whenever.

Click these links to get your price offer without wasting any time!

<https://solutions.hapag-lloyd.com/quick-quotes>

<https://solutions.hapag-lloyd.com/quick-quotes-spot/#/>



**Boost Your
Business.**

Quick Quotes - Instant quotes anytime, anywhere



**Instant and
guaranteed**

QQ : With Quick Quotes, you can generate an online container shipping quote in just 30 seconds. All you need is access to our Online Business Suite to get started.

- Get up to 10 container shipping rates with one click.
- Find competitive ocean and inland rates to 600 ports worldwide.
- Select from multiple container types and commodities.

QQS: Our Quick Quotes Spot tool generates a fixed rate in a matter of seconds. Your Hapag-Lloyd spot rate includes guaranteed fulfillment:

- Now available worldwide for standard containers, non-operating reefer containers, and inland transport.
- Get an instant booking confirmation in just a few steps.
- Your spot rate is valid for three hours.
- Enjoy equipment and loading guarantees at load ports and transshipment ports.
- Request a spot rate for up to 20 containers.

Quick Quotes Usage Advantages

- No more waiting: a quote in less than 30 seconds.
- 24/7 availability, Hapag-Lloyd Mobile App. You can get a price quote wherever you are with
- With a single click, you can create a reservation based on a quote.
- Possibility of quotation for standard, refrigerated and open top (without overflow) containers.
- Easily find quotes for more than 120 services among 600 ports worldwide.
- Possibility of quotation for door-to-door shipments.
- Possibility to save your quote and send it by e-mail
- Get quotes for up to 10 different port combinations at the same time to have more flexibility in your planning
- Enjoy scheduling your shipments more reliably and easily with the option to request a quote for your shipments, which are organized for the time period after the validity date of your existing contracts.

How can I access to the vessel schedules?

With the “[Interactive Schedule](#)”, you can access the details of the ship schedule customized to your needs in just seconds. You can go to our “Interactive Schedule” page by clicking the link below.

<https://www.hapag-lloyd.com/en/online-business/schedule/interactive-schedule/interactive-schedule-solution.html>

[Interactive Schedule](#) | [Local Schedules](#) | [Subscription](#) | [via Fax / E-mail](#)

Interactive Schedule [?]

To obtain your schedule, simply insert (type ahead) your start location, end location and the required time range. By default, the transport is preset to apply from / to carrier's corresponding container terminal or ramp.

Alternatively, you may select 'Received at your door' and insert your desired location / inland point. If required, up to two via locations can be specified in addition. For a map-illustration of our service routes, you may also like to use our [Interactive Service Finder](#).

The displayed results show a selection of our sailing options, based on the search criteria. In case a specific anticipated sailing is not displayed, kindly contact your local Customer Service Booking representative for verification.

While we do our best to keep the content up-to-date, Hapag-Lloyd shall not be liable for damages caused by data shown on this website. For further details please see our [legal terms](#) on the use of the Hapag-Lloyd website.

Further schedule options can easily be obtained with our [Schedule Fax/Email Request](#) which supports instant despatch of your defined service report directly to your email address as noted in your [User Account](#).

Your preferred sailing might not be shown on our website due to an ongoing **Phase In/Phase Out Program on the North Europe to South America West Coast/Central America Trade**. In such a case please contact your local HL booking office and we will find a solution fitting your needs.

Start Location* 2023-01-27 Plus 4 week(s) Received at your door (CH) Received at container terminal (MH)

End Location* Delivered at your door (CH) Delivered at container terminal (MH)

Export MoT

Import MoT

Optimize routing for reefer equipment US Flag only

Interactive Schedule

After selecting the transportation modes to be used in the countries of origin and destination, on the page that opens, the names of the starting and destination points must be specified, and if the preliminary and/or final transportation organization will be made by us, the transportation mode (land, train, barge, combined transportation) that is desired to be organized by us must be selected separately. After choosing how many weeks you want to see the ship schedule from which date, you can easily access the ship schedule details within seconds by pressing the “Find” button.

[How can I create a booking request?](#)

In order to use the Web Booking application, a member login to the Hapag-Lloyd website is required. If you are not yet a member, you must first create a membership registration then follow the below link for booking request.

<https://www.hapag-lloyd.com/en/online-business/book/new-booking-solution.html>

Hapag-Lloyd's web solution for booking enhances your entire booking process. It's easy to handle, available around the clock, and provides high data quality for your bookings.

Start your **booking request** with one click and the tool guides you through the process in just a few steps: from contract/quotation data via the routing including schedule, cargo, and equipment, and finally to a review section to manage all your bookings in one place.

Your Benefits



24/7 Availability

Access the booking solution anytime and anywhere.



Easy Handling

Make your booking in just a few steps.



High Data Quality

Data verification prior to submission supports higher data quality and fast process time.

[Book now >](#)

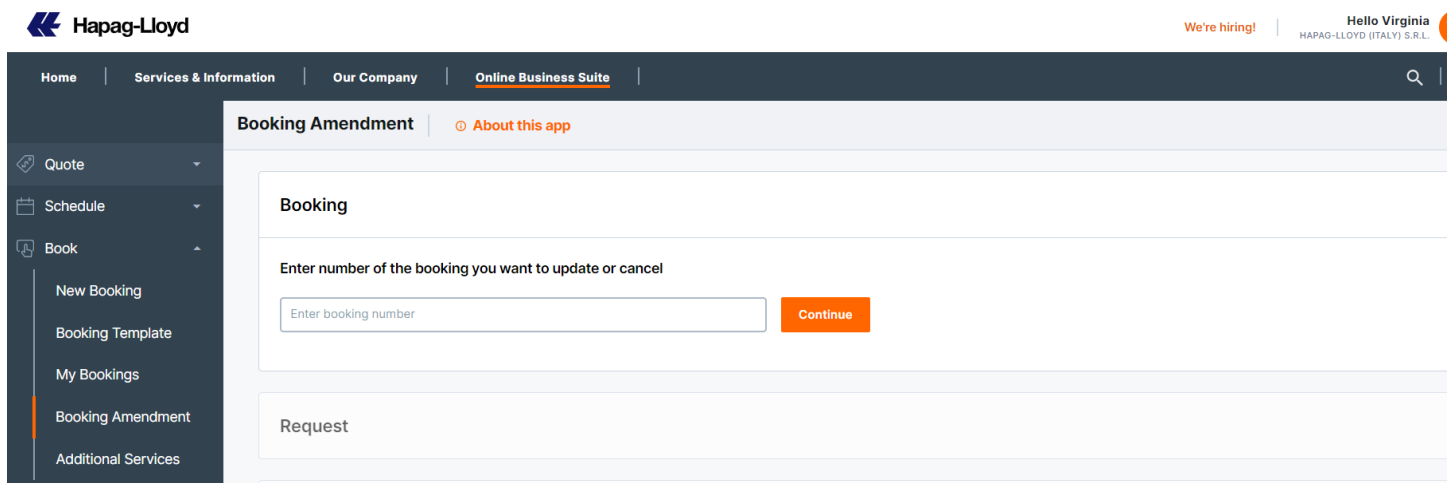
Create a new booking with our wizard in just a few steps to completion, In addition, a valid contract/quote number is required to create a reservation. If you need help with a quote or contract, you can contact our sales department.

As you can see in the image on the previous page, the necessary steps for the booking must be followed in order and the information must be sent to us. After all the necessary information is entered and the reservation is sent for confirmation, your request will be examined and the necessary feedback will be given to you. Your previous updates are recorded at each step, and you can leave a reservation creation process unfinished and continue the remaining process later and send your reservation request to us. By creating a draft reservation for your recurring shipments, you can send us your reservations without having to re-enter the same details for your next shipments.

[How can I amend my booking?](#)

Our customers can amend their booking themselves using the bkg-amendment tools

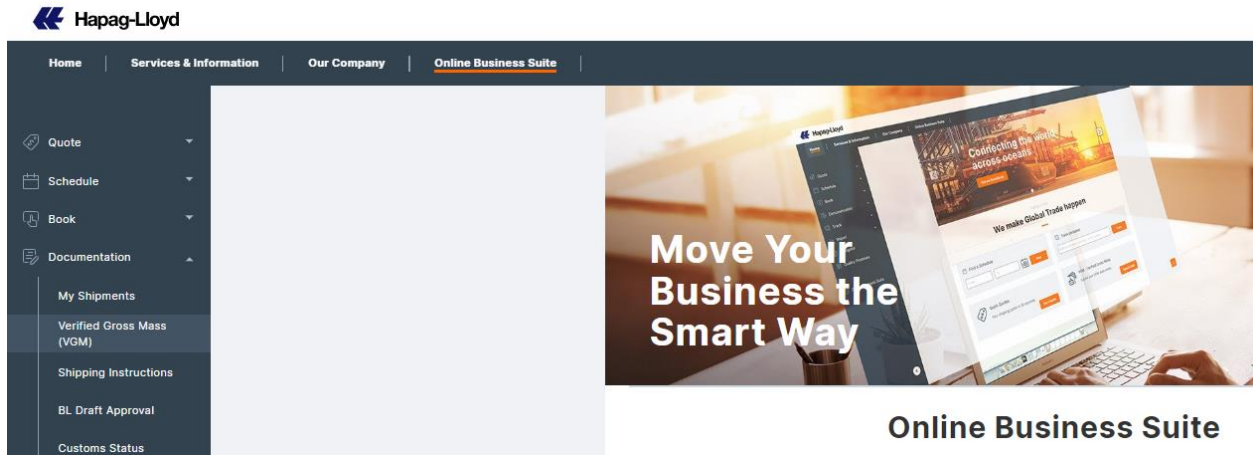
<https://www.hapag-lloyd.com/en/online-business/olb-user-guide/booking-amendment0.html>



The screenshot displays the Hapag-Lloyd Online Business Suite interface. At the top left is the Hapag-Lloyd logo. The top right corner features the text "We're hiring!" and "Hello Virginia" with "HAPAG-LLOYD (ITALY) S.R.L." below it. The main navigation bar includes "Home", "Services & Information", "Our Company", and "Online Business Suite". A search icon is located on the far right of this bar. A dark sidebar on the left contains a menu with the following items: "Quote", "Schedule", "Book", "New Booking", "Booking Template", "My Bookings", "Booking Amendment" (highlighted with an orange bar), and "Additional Services". The main content area is titled "Booking Amendment" and includes a link "About this app". Below this, there is a section labeled "Booking" with the instruction "Enter number of the booking you want to update or cancel". This section contains a text input field with the placeholder "Enter booking number" and an orange "Continue" button. Below the "Booking" section is a section labeled "Request".

How can I submit VGM?

From our web page click on online business suite, then select VGM from documentation drop list.



Web VGM allows you to submit the VGM details under your user account for up to five containers at a time. You can submit your VGM data once all mandatory details are entered. Mandatory details are: 'Booking Number', 'Container Number', 'Verified Weight', 'Weight Unit', 'Verification Signature' and the 'Shipper Company'. By pressing 'Validate Containers' it will be verified if the container- and booking no. is known to us and if the VGM is in line with the maximal allowed gross container weight limits. In addition the system will display the tare weight and the maximal allowed gross weight of the container. If all is ok, please click the 'Save' button (see below picture) to send VGM. You will then get the status 'SENT'.

VGM [VGM Excel Template](#)

webVGM (My Shipments) [?]

Filter Options Monitoring [?]

Booking No. Container No. VGM Status Filter by due VGM

Web Customer

Matchcode

Find **Clear**

No Transmissions / Shipments found.

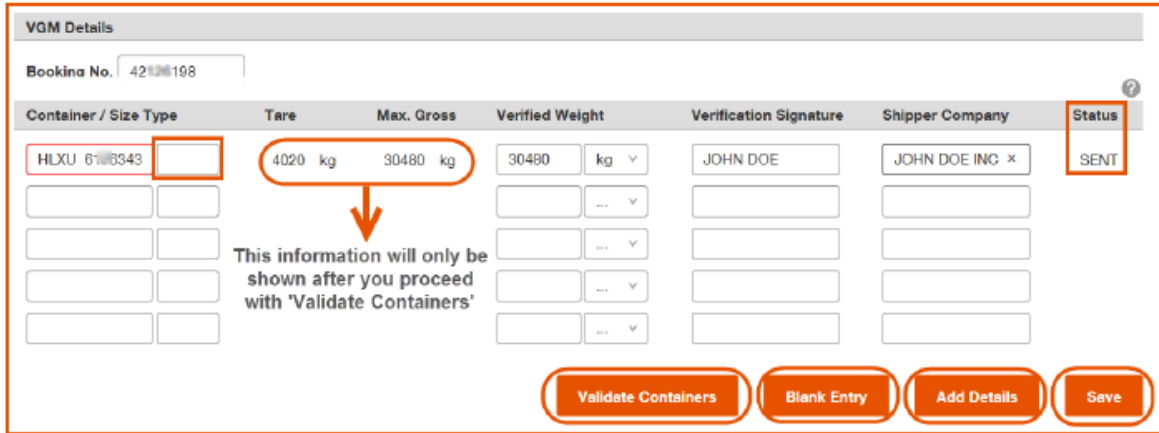
VGM Details

Booking No.

Container	Tare	Max. Gross	Verified Weight (including tare)	Verification Signature (responsible person)	Shipper Company (responsible company)	Status [?]
<input type="text"/>			<input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>			<input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>			<input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>			<input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/>	
<input type="text"/>			<input type="text"/> <input type="text"/>	<input type="text"/>	<input type="text"/>	

Get Tare and Validate
New Entry
Optional Details

To clear the VGM Details screen, click 'Blank Entry'. If you want to submit more than 5 containers per shipment, click the button.



VGM Details

Booking No. 42100198

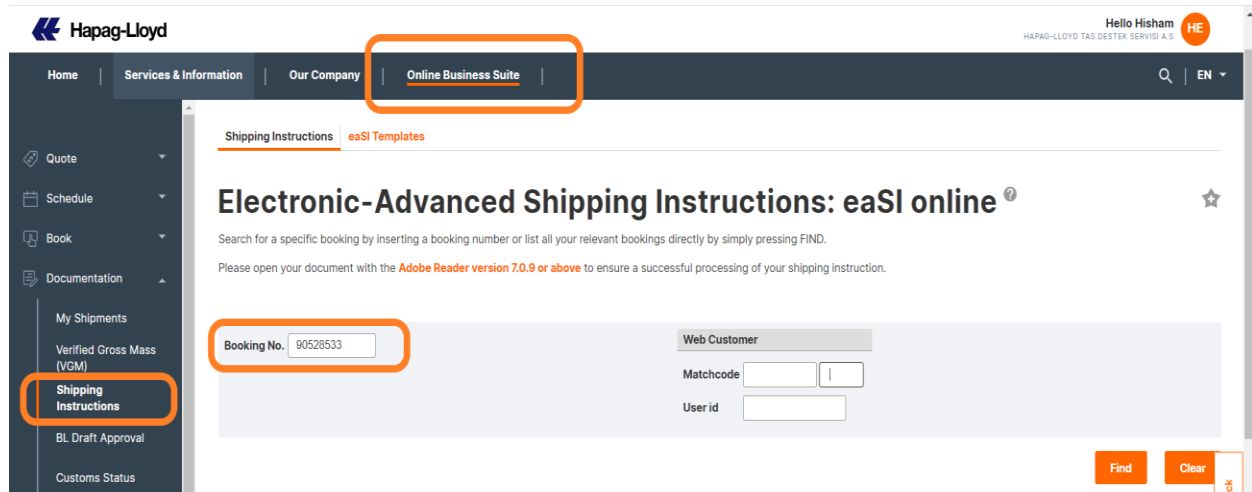
Container / Size Type	Tare	Max. Gross	Verified Weight	Verification Signature	Shipper Company	Status
HLXU 6706343	4020 kg	30480 kg	30480 kg	JOHN DOE	JOHN DOE INC x	SENT

This information will only be shown after you proceed with 'Validate Containers'

Validate Containers Blank Entry Add Details Save

How can I submit shipping instruction/correction/approval?

From our web page click on online business suite, then select shipping instruction from documentation drop list, and insert booking number to find and download final shipping instruction form.



The screenshot displays the Hapag-Lloyd online business suite interface. The top navigation bar includes 'Home', 'Services & Information', 'Our Company', and 'Online Business Suite' (highlighted with an orange box). The left sidebar menu lists 'Quote', 'Schedule', 'Book', 'Documentation', 'My Shipments', 'Verified Gross Mass (VGM)', 'Shipping Instructions' (highlighted with an orange box), 'BL Draft Approval', and 'Customs Status'. The main content area is titled 'Electronic-Advanced Shipping Instructions: eaSI online' and includes a search form with a 'Booking No.' field containing '90528533' (highlighted with an orange box), 'Matchcode', and 'User id' fields. The 'Find' and 'Clear' buttons are visible at the bottom right of the form.

<https://www.hapag-lloyd.com/en/online-business/documentation/shipping-instructions/shipping-instruction-online.html>

For your easy and smooth reference thanks to follow below sequence once you receive EASI “Electronic-advanced Shipping Instruction”

Please use the software Acrobat Reader V. 10 to read it

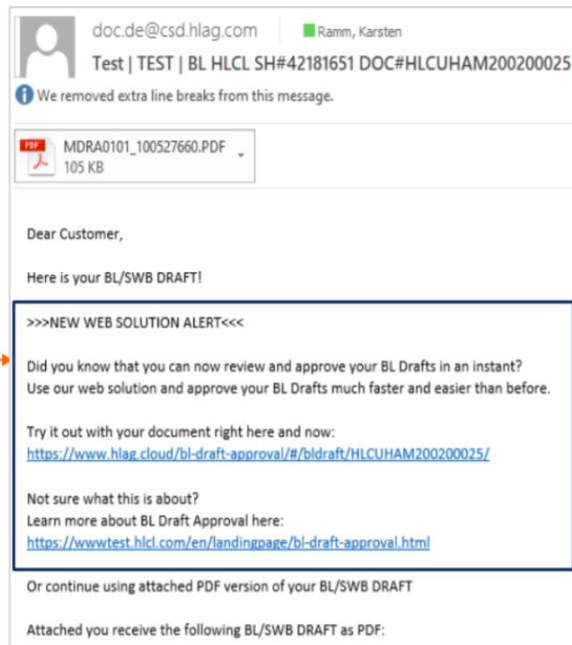
Please Fill in all fields marked/framed in RED

After fulfilling all necessary fields of shipping instruction, please click on send form on top of EASI-file

Click on Send Form

Click on Send EMail

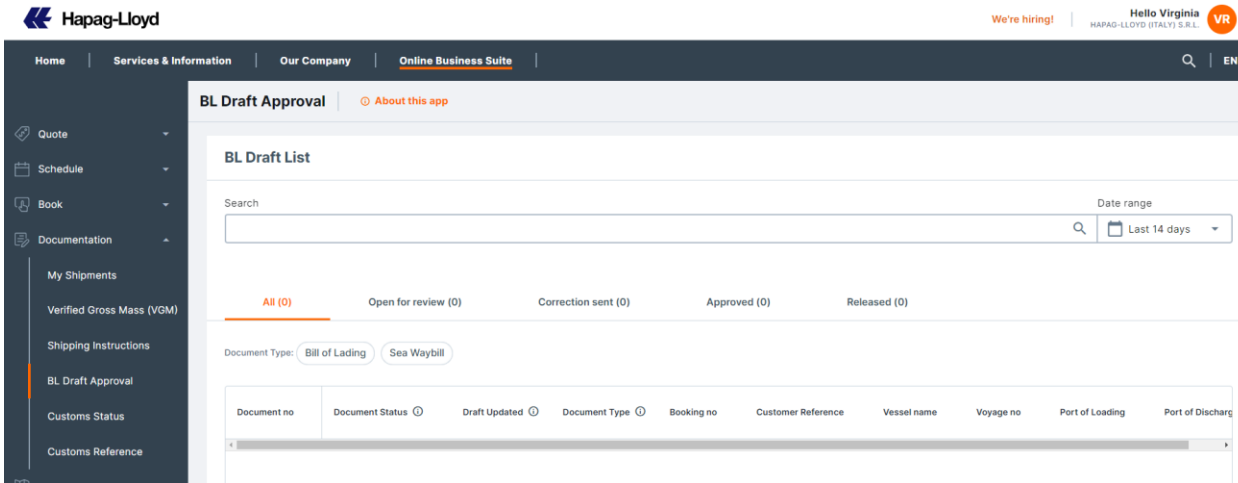
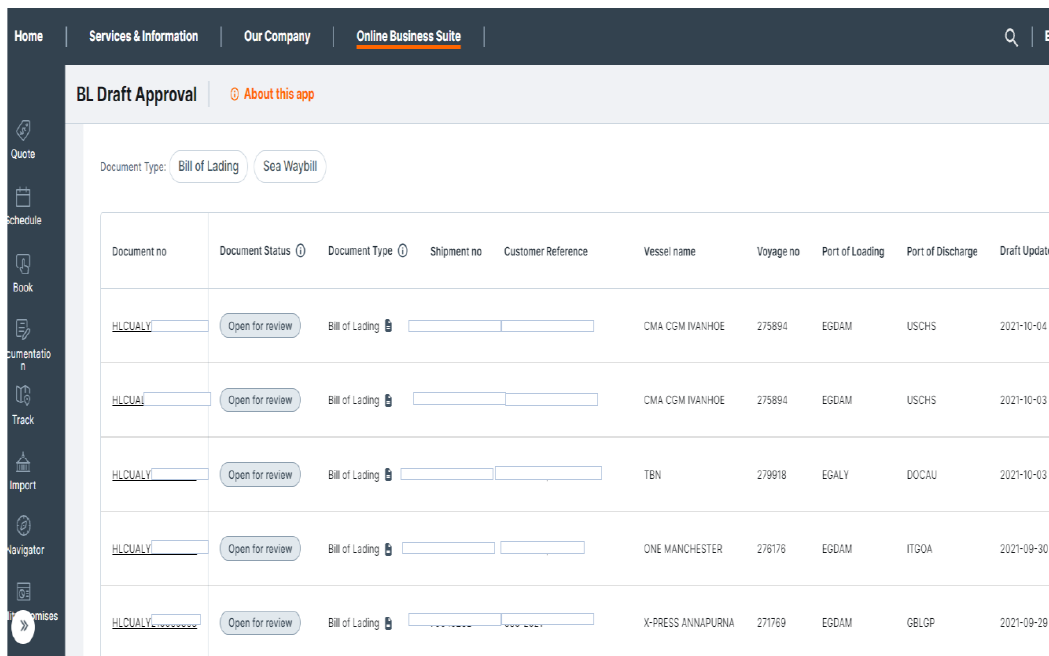
Click on OK



In addition to attached PDF draft, there is now a link in the draft notification e-mail leading to the web BL Draft Approval solution

How to approve BL or submit amendment for BL?

Select BL Draft Approval from Documentation list:

Document no	Document Status	Document Type	Shipment no	Customer Reference	Vessel name	Voyage no	Port of Loading	Port of Discharge	Draft Update
HLCUALY	Open for review	Bill of Lading			CMA CGM IVANHOE	275894	EGDAM	USCHS	2021-10-04
HLCUALY	Open for review	Bill of Lading			CMA CGM IVANHOE	275894	EGDAM	USCHS	2021-10-03
HLCUALY	Open for review	Bill of Lading			TBN	279918	EGALY	DOCAU	2021-10-03
HLCUALY	Open for review	Bill of Lading			ONE MANCHESTER	276176	EGDAM	ITGOA	2021-09-30
HLCUALY	Open for review	Bill of Lading			X-PRESS ANNAPURNA	271769	EGDAM	OBLGP	2021-09-29

<https://www.hapag-lloyd.com/en/online-business/documentation/bl-draft-approval.html>

Hapag-Lloyd Draft List > Draft Review > HLCUHAM200900245 > Page: 2

Carrier: Hapag-Lloyd Aktiengesellschaft, Hamburg

Bill of Lading Multimodal Transport or Port to Port Shipment

Shipper: WILCHER FINEST CHOCOLATES
NEUER JUNGFERNSTIEG 29
84043 MAINBURG
GERMANY

Consignee (not negotiable unless consigned to order):
DELICIOUSNESS GLOBAL
42 JALAN KOHLER QUAY
SINGAPORE 900699
SINGAPORE

Notify Address (Carrier not responsible for failure to deliver):
DELI EXPRESSEN
812 BARANO STREET
SINGAPORE 923699
SINGAPORE

Vessel(s):

Carrier's Reference: 62002672 | BL-No.: HLCUHAM120300070 | Page: 2 / 4

Export References: 15425484584

Forwarding Agent: MELT LOGISTICS AG
SCHOKOLADENHOF 82

Document Details

BL Number: HLCUHAM200900245 | Creation Date: 03/02/2021

Status: Open for review | Version: Freight

Actions

Approve BL Draft

Approve BL Draft

When you approve this BL Draft, the final document will be released after vessel sailing.

How do you want to approve this BL Draft?

Approve Now

Approve with Instructions

Cancel

Approving your draft

- Review the Draft. Using the **page menu**, you can easily flip through the different pages of the document
- Approve the Draft instantly if it fits your requirements by clicking on **"Approve BL Draft"**

Now you have the **choice** to

- Instantly approve by clicking on **"Approve Now"**
- or **"Approve with Instructions"**

Hapag-Lloyd Draft List

Release with instructions for BL HLCUHAM200900245

When you approve this BL Draft, the final document will be released after vessel sailing. Here you **have the option** to let us know your release instructions that require action by Hapag-Lloyd.

Enter your release instructions here... (up to 3000 characters)

Status: Open for review

Cancel and go back

Submit Approval

Download BL Draft

Approving your draft

- "If you clicked on **"Approve with Instructions"**, a new window opens allowing you to add information we really need to know

Please only use this options for information requiring action from Hapag-Lloyd

- Once you finished adding your instructions, just click on **"Submit Approval"**
- Click on **"Continue"** in the pop-up window that appears to send your approval (or click **"Cancel"** if you forgot to add something)

Approve BL Draft

When you approve this Draft, the final document will be released after vessel sailing. Reverting this is possible before the release by submitting a Draft amendment via comments (Edit BL Draft).

Do you want to proceed?

Cancel Continue

Hapag-Lloyd Draft List > Draft Review > HLCUHAM200900245 > Summary

Review Document

1 Approving your draft

1 If you need a written proof of your submission, click on "Download receipt" to

2 **3** open/print or save a PDF receipt

1 Download BL Draft

1 Download receipt

3 Summary of your Draft Approval submission

Document #: HLCUHAM200900245
 Document Version: 380500767
 Submitted: 2020-11-30 15:08 (UTC)

Release Instructions

Opening HLCUHAM200900245_DRAFT_APPROVAL_DOWNLOAD_202102... X

You have chosen to open:

...900245_DRAFT_APPROVAL_DOWNLOAD_20210204124512.pdf
 which is: Portable Document Format (97.6 KB)
 from: blob

What should Firefox do with this file?

Open with Firefox

Open with Adobe Acrobat 2017 (default)

Save File

Do this automatically for files like this from now on.

2 OK Cancel

Your Draft Approval has been submitted.

You can continue with your next BL Draft.

Return to Draft List

Hapag-Lloyd Draft List > Draft Review > HLCUHAM200900245 > Page: 2

[Back to Draft List](#) < 1 2 3 4 >

Carrier: Hapag-Lloyd Aktiengesellschaft, Hamburg

1 **Bill of Lading** Multimodal Transport or Port to Port Shipment

Shipper: **WILCHER FINEST CHOCOLATES** changed content
 NEUER JUNGFERNSTIEG 12
 84043 MAINBURG
 GERMANY

Consignee (not negotiable unless consigned to order): **DELICIOUSNESS GLOBAL** changed content
 42 JALAN KOHLER QUAY
 SINGAPORE 900644
 SINGAPORE

Notify Address (Carrier not responsible for failure to notify): **DELI EXPRESSEN** changed content
 812 BARANO STREET
 SINGAPORE 923644
 SINGAPORE

Vessel(s): Voyage No.:

Carrier's Reference: 62002672 | BL-No.: HLCUHAM120300070 | Page: 2 / 4

Export References: 15425484584

Forwarding Agent: **MELT LOGISTICS** changed content
 SCHOKOLADENHOP 82
 D-21109 HAMBURG

Consignee's Reference: Place of Receipt:

Document Details Status: Editing

My updates

General Comment:

Changed fields: **2**

Shipper Consignee Notify Address Forwarding Agent

1 Preparing a draft correction

1 All fields to the left with an orange frame are **Direct Edit fields**. The frame only appears once a change was made in the field together with the "changed content" indicator on the top right corner of the field

You can **type directly** in the fields or just **copy & paste** the information into the field

2 The "Changed fields" section shown on the top right side of the overall screen for easy reference when you are on other pages of the document

Carrier: Hapag-Lloyd Aktiengesellschaft, Hamburg

Bill of Lading Multimodal Transport or Port to Port Shipment

Shipper: WILCHER FINEST CHOCOLATES
NEUER JUNGFERNSTIEG 12
84043 MAINBURG
GERMANY

Consignee (not negotiable unless consigned to order): DELICIOUSNESS GLOBAL
42 JALAN KOHLER QUAY
SINGAPORE 900644

Notify Address (Carrier not responsible for failure to notify): DELI EXPRESSSEN
812 BARANO STREET
SINGAPORE 923644

Carrier's Reference: 62002672 | BL No.: HLCUHAM120300070 | Page: 2 / 4

Equip. Reference: 15425484584

Consignee Reference: MELT LOGISTICS
SCHOKOLADENHOF 82
D-21109 HAMBURG

Place of Receipt:

Ballindamm 25 - D-20095 Hamburg - VAT-ID-No: DE31396001

i Once a field has been changed from the original input, two buttons will appear whenever the cursor is in the field

1 The "toggle original / change content" lets you toggle between the two version by hovering our mouse over or clicking on the button

2 Clicking the "undo changes" button will reset the field to the initial input

Back to Draft List

SINGAPORE

Vessel(s): HYUNDAI COURAGE | Voyage No.: 019B | Place of Delivery:

Port of Loading: HAMBURG

Port of Discharge: SHANGHAI

Container Nos., Seal Nos., Marks and Nos.	Number and Kind of Packages, Description of Goods	Gross Weight	Measurement
CLHU 8490523 SEAL: 1	1 CONT. - 40'X9'6" HIGH CUBE CONT. SLAC* 500 PACKAGES FISH FROM VARIOUS SPECIES	876,000 KGM	
MARKS & NOS: ORDER 23532532 TYPE KJSD5343 PO NUMBER 235235R 4	236 PACKAGES FISH DUMPLINGS	145,000 KGM	48,000 MTQ
MARKS & NOS: ORDER 7832321 TYPE KJSD234 PO NUMBER 789235R 4	56 PACKAGES FISH DRIED	324,000 KGM	48,000 MTQ

Shipper's declared Value [see clause 7(2) and 7(3)] | Above Particulars as declared by Shipper. Without responsibility or warranty as to correctness by Carrier [see clause 11] **DRAFT**

Total No. of Containers received by the Carrier: 1 | Packages received by the Carrier:

Movement: FCL/PCL | Currency: USD | Incoterms: USF

Change | Rate | Basis | TWP/Vol | Inc | Amount

i

1 Add your change comments for all non Edit Field changes (if any)

2 Once finished, submit your changes with the click of one button

Send changes

Document Details

My updates

General Comment:

Please change to Sea Waybill

Changed fields:

Shipper | Consignee | Notify Address

Commented pages:

Page 2

1 Change to Sizes

2 Change to ISB

3 Should read 004400

Cancel

Send changes

Download BL Draft


Hapag-Lloyd Draft List > Draft Review > HLCUHAM200900245 > Summary

Review Document

i **Approving your draft**

1 If you need a **written proof** of your draft correction, click on **"Download receipt"**

2 **3** **open/print or save a PDF receipt**



Submission successful!

You can continue with your next BL Draft.

[Return to Draft List](#)

Opening HLCUHAM20090038_DRAFT_APPROVAL_DOWNLOAD_202006... X

You have chosen to open:

...0038_DRAFT_APPROVAL_DOWNLOAD_20200606113310.pdf
 which is: Adobe Acrobat Document (188 KB)
 from: Issis

What should Firefox do with this file?

Open with Adobe Acrobat 2017 (default)

Save File

Do this automatically for files like this from now on.

2 OK Cancel

Document Details

BL Number HLCUHAM200900245	Creation Date 03/02/2021
Status Correction Submitted	Version Freighted


Submitted on
Thu, 04 Feb 2021 13:23:58 GMT

Pages with requested changes: 1 Comments: 3

Changed Fields
[Shipper](#) [Commodity](#) [Bill Address](#) [Forwarding Agent](#)

1 [Download BL Draft](#)

1 [Download receipt](#)

3  **Summary of your Draft Correction request**

This overview contains only the page(s) with requested changes

Document #: HLCUHAM200900245
 Document Version: 360505732
 Pages with requested changes: 1
 Submitted: 2021-02-04 13:26 (UTC)

Please see the BL Draft in PDF format attached

Wave BL:

Franch <https://info.wavebl.com/supportvideos/french>

Activation manual

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Activation%20Manual.mp4?t=1614170341309>

Accomplishing surrenders

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Accomplishing%20Surrenders.mp4?t=1614170338904>

Accepting amendments

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Accepting%20Amendments.mp4?t=1614678997153>

Requesting amendments

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Requesting%20Amendments.mp4?t=1614170355940>

Transferring possession

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Transferring%20Possession.mp4?t=1614170358888>

Authorizing Surrenders

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Authorizing%20Surrenders.mp4?t=1614170342704>

Download My Business unit card

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Download%20My%20Business%20unit%20card.mp4>

Set email notifications

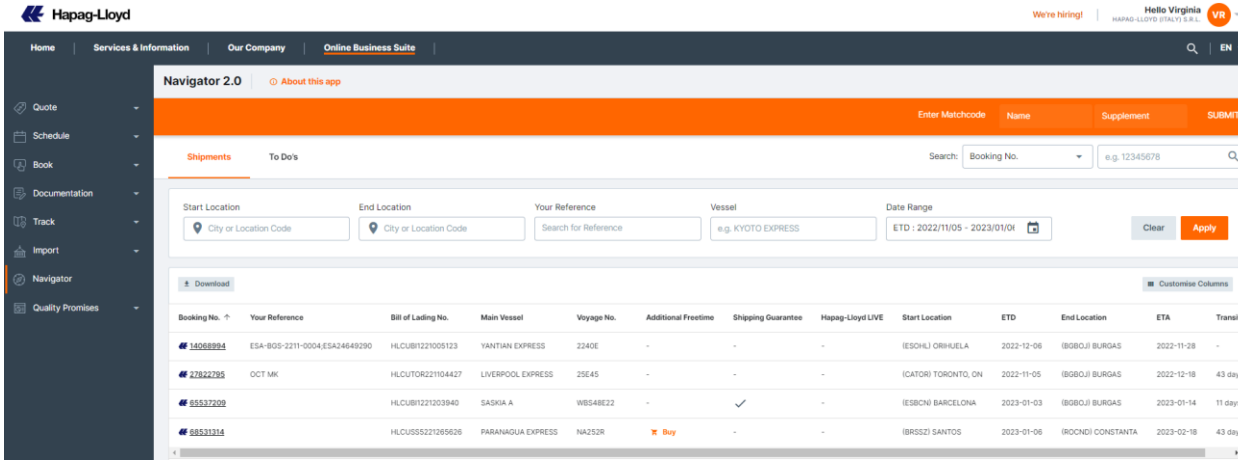
<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Set%20email%20notifications.mp4>

Importing external business unit

<https://f.hubspotusercontent00.net/hubfs/8141650/videos/FR%20videos/Importing%20external%20business%20unit.mp4>

What information can I access via Hapag-Lloyd Navigator?

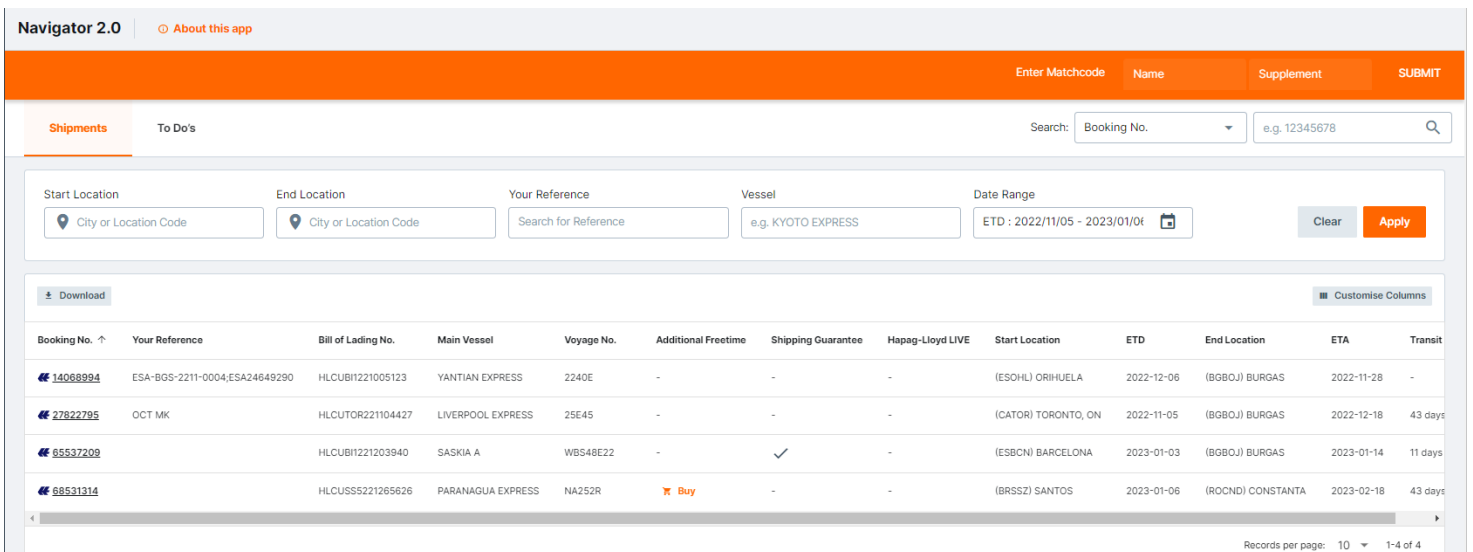
From our web page click on online business suite, then select Navigator.



The screenshot shows the Hapag-Lloyd Navigator 2.0 interface. The top navigation bar includes 'Home', 'Services & Information', 'Our Company', and 'Online Business Suite'. The main content area is titled 'Navigator 2.0' and features a search bar with 'Booking No.' selected and 'e.g. 12345678' entered. Below the search bar are filters for 'Start Location', 'End Location', 'Your Reference', 'Vessel' (e.g. KYOTO EXPRESS), and 'Date Range' (ETD: 2022/11/05 - 2023/01/01). A table of shipping data is displayed below, with columns for Booking No., Your Reference, Bill of Lading No., Main Vessel, Voyage No., Additional Freetime, Shipping Guarantee, Hapag-Lloyd LIVE, Start Location, ETD, End Location, ETA, and Transit.

Booking No.	Your Reference	Bill of Lading No.	Main Vessel	Voyage No.	Additional Freetime	Shipping Guarantee	Hapag-Lloyd LIVE	Start Location	ETD	End Location	ETA	Transit
14068994	ESA-BGS-2211-0004,ESA24649290	HLCUBH221005123	YANTIAN EXPRESS	2240E	-	-	-	(ESCHL) ORIHUELA	2022-12-06	(BOBOJ) BURGAS	2022-11-28	-
27822795	OCT MK	HLCUTOR221104427	LIVERPOOL EXPRESS	25E45	-	-	-	(CATOR) TORONTO, ON	2022-11-05	(BOBOJ) BURGAS	2022-12-18	43 days
65537209		HLCUBH221203940	SASKIA A	WBS48E22	-	✓	-	(ESBCN) BARCELONA	2023-01-03	(BOBOJ) BURGAS	2023-01-14	11 days
68531314		HLCUSS5221265626	PARAMAGUA EXPRESS	NA252R	Buy	-	-	(BRSSZ) SANTOS	2023-01-06	(ROCND) CONSTANTA	2023-02-18	43 days

Through our competitive tool ([Navigator](#)), you can check and get access for all below details



This screenshot provides a more detailed view of the Hapag-Lloyd Navigator 2.0 interface. It shows the same search and filter options as the previous screenshot, but with a more complete table of shipping data. The table includes columns for Booking No., Your Reference, Bill of Lading No., Main Vessel, Voyage No., Additional Freetime, Shipping Guarantee, Hapag-Lloyd LIVE, Start Location, ETD, End Location, ETA, and Transit. The data rows are identical to those in the previous screenshot.

Booking No.	Your Reference	Bill of Lading No.	Main Vessel	Voyage No.	Additional Freetime	Shipping Guarantee	Hapag-Lloyd LIVE	Start Location	ETD	End Location	ETA	Transit
14068994	ESA-BGS-2211-0004,ESA24649290	HLCUBH221005123	YANTIAN EXPRESS	2240E	-	-	-	(ESCHL) ORIHUELA	2022-12-06	(BOBOJ) BURGAS	2022-11-28	-
27822795	OCT MK	HLCUTOR221104427	LIVERPOOL EXPRESS	25E45	-	-	-	(CATOR) TORONTO, ON	2022-11-05	(BOBOJ) BURGAS	2022-12-18	43 days
65537209		HLCUBH221203940	SASKIA A	WBS48E22	-	✓	-	(ESBCN) BARCELONA	2023-01-03	(BOBOJ) BURGAS	2023-01-14	11 days
68531314		HLCUSS5221265626	PARAMAGUA EXPRESS	NA252R	Buy	-	-	(BRSSZ) SANTOS	2023-01-06	(ROCND) CONSTANTA	2023-02-18	43 days

Records per page: 10 1-4 of 4

By select shipment from shipment list, you can see and get access to all important documents for this shipment in bottom left section of related documents.

Navigator 2.0 [About this app](#)


Enter Matchcode Name Supplement **SUBMIT**

[Back](#) **14068994**

Booking No.
14068994

Your Reference
ESA-BOS-2211-0004,ESA24649290

To Do: -



(ESOHL) Orihuela
ETO: 2022-12-06

(BGOB) BURGAS
ETA: 2022-11-28

Containers
3 x 22GP

Commodity
CANNED FOOD

Document Status
Completed

Overview Containers and Cargo Documents Additional Services

Details

Copy Booking Update Booking More Actions

Booking Information

Your reference	ESA-BOS-2211-0004,ESA24649290	VGM Status	Completed
Booking date	2022-12-08	SI Status	Completed
Document status	Completed		

Containers and Cargo

Containers	3 x 22GP	Dangerous goods	No
Commodity	CANNED FOOD	Temp	No
Export	FCL / Carrier's Haulage (CH)	OOO	No
Import	FCL / Carrier's Haulage (CH)	SOW	No
BL/SWB no.	HLCUBH221005123		

Cut-off Dates

FCL	-	DG	-
OOO	-	VGM	-
Reefer	-	Document closure	-

Additional Services

No purchased additional services

Progress

- (ESOHL) ORIHUELA**

ETO: 2022-12-06
- Truck**

Transit Time: 1 Day
- (ESVLC) VALENCIA**

ETA: 2022-12-07 ETO: 2022-11-05
- YANTIAN EXPRESS**

Transit Time: <1 Day
- (ESBCN) BARCELONA**

ETA: 2022-11-06 ETO: 2022-11-17
- SATIE**

Transit Time: 8 Days
- (BGOB) BURGAS**


ETA: 2022-11-25 ETO: 2022-11-27
- Truck**

Transit Time: 1 Day
- (BGOB) BURGAS**

ETA: 2022-11-28

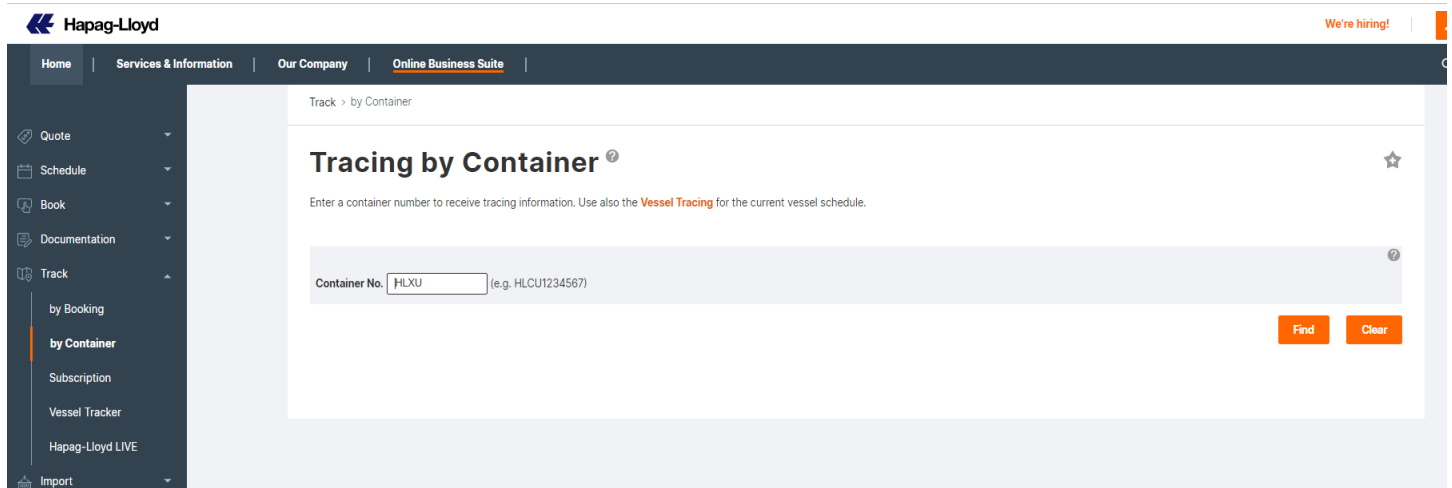
How can I trace my shipments?

Through our Navigator tool, you can trace your shipment in the middle left section of shipment details.

Booking No. 14068994	 (ESOHL) Orihuela ETD: 2022-12-06	(BGOJ) Burgas ETA: 2022-11-28	Containers 3 x 22GP	Document Status Completed
Your Reference ESA-BGS-2211-0004;ESA24649290			Commodity CANNED FOOD	

To Do: -

You can also trace your shipments [through our website](#). You can see the location of your containers 24/7 without the need for any membership by searching with container, bill of lading, or booking number.



The screenshot shows the Hapag-Lloyd website's 'Tracing by Container' interface. The top navigation bar includes 'Home', 'Services & Information', 'Our Company', and 'Online Business Suite'. A 'We're hiring!' banner is visible in the top right. The left sidebar contains a 'Track' menu with options: 'by Booking', 'by Container' (selected), 'Subscription', 'Vessel Tracker', 'Hapag-Lloyd LIVE', and 'Import'. The main content area is titled 'Tracing by Container' and includes a search input field for 'Container No.' with the example 'HLXU' and '(e.g. HLCU1234567)'. There are 'Find' and 'Clear' buttons to the right of the input field.

How can I check local charges?

You can reach local charges & service fees for all countries from [our website](#).

The screenshot shows the 'Ocean Tariff Rates and Surcharges' page on the Hapag-Lloyd website. The page has a dark navigation bar at the top with 'Home', 'Services & Information', 'Our Company', and 'Online Business Suite'. Below this is a sub-navigation bar with 'Ocean Tariff', 'Trade Surchar...', 'Inland Tariff', 'Tariff Records', 'Rules', 'General Info', 'Essential Terms', and 'Local Charges...'. The main content area has a heading 'Ocean Tariff Rates and Surcharges' and several paragraphs of text explaining the rates and how to search. A search form is located below the text, with fields for Base Date (2023-01-27), Origin Country/District, Origin Port, Destination Country/District, Destination Port, Charge Type (SEAFREIGHT), Tariff, Origin Inland Location, Destination Inland Location, Container Type, and Commodity (FREIGHT ALL KIND). There are 'Find' and 'Clear' buttons at the bottom right of the form.

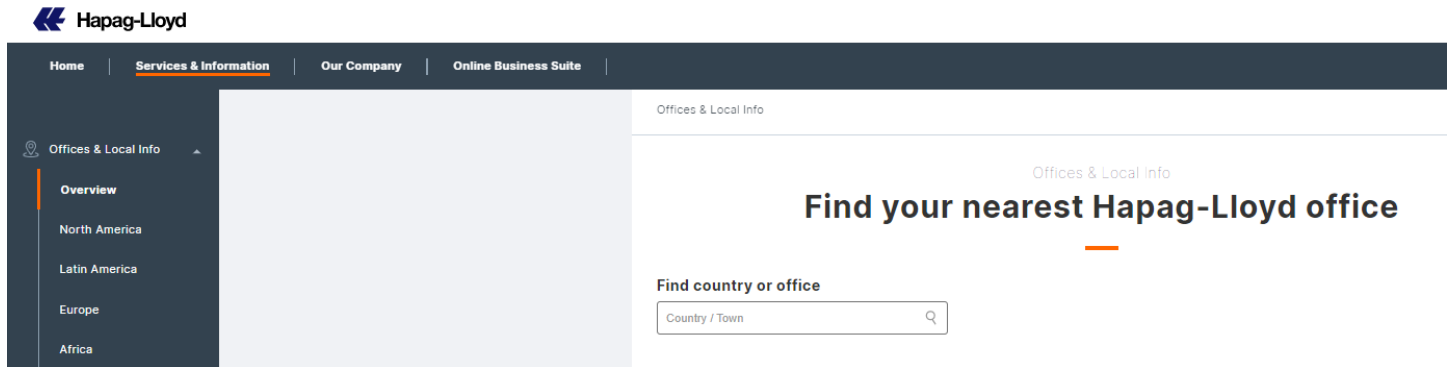
How can I check the standard free time for each port?

Demurrage & detention tariffs for each country/port can be found on our [website](#).

The screenshot shows the 'Detention & Demurrage' page on the Hapag-Lloyd website. The page has a dark navigation bar at the top with 'Home', 'Services & Information', 'Our Company', and 'Online Business Suite'. Below this is a sub-navigation bar with 'Quotation > Detention & Demurrage'. The main content area has a heading 'Detention & Demurrage' and several paragraphs of text explaining how to obtain an overview of current detention & demurrage tariff information. A list of regions is provided: North America, Latin America, Europe, Africa, Asia, Middle East, and North America.

[How can I check contact details for Hapag Lloyd office?](#)

Contact details of worldwide Hapag-Lloyd offices & local information can be found on our [website](#).



Casablanca, Morocco

























Street Address

HAPAG-LLOYD MOROCCO SAS
169 AVENUE HASSAN 1ER, 4EME ETAGE
20300 CASABLANCA
MOROCCO

 +212 529 021 212

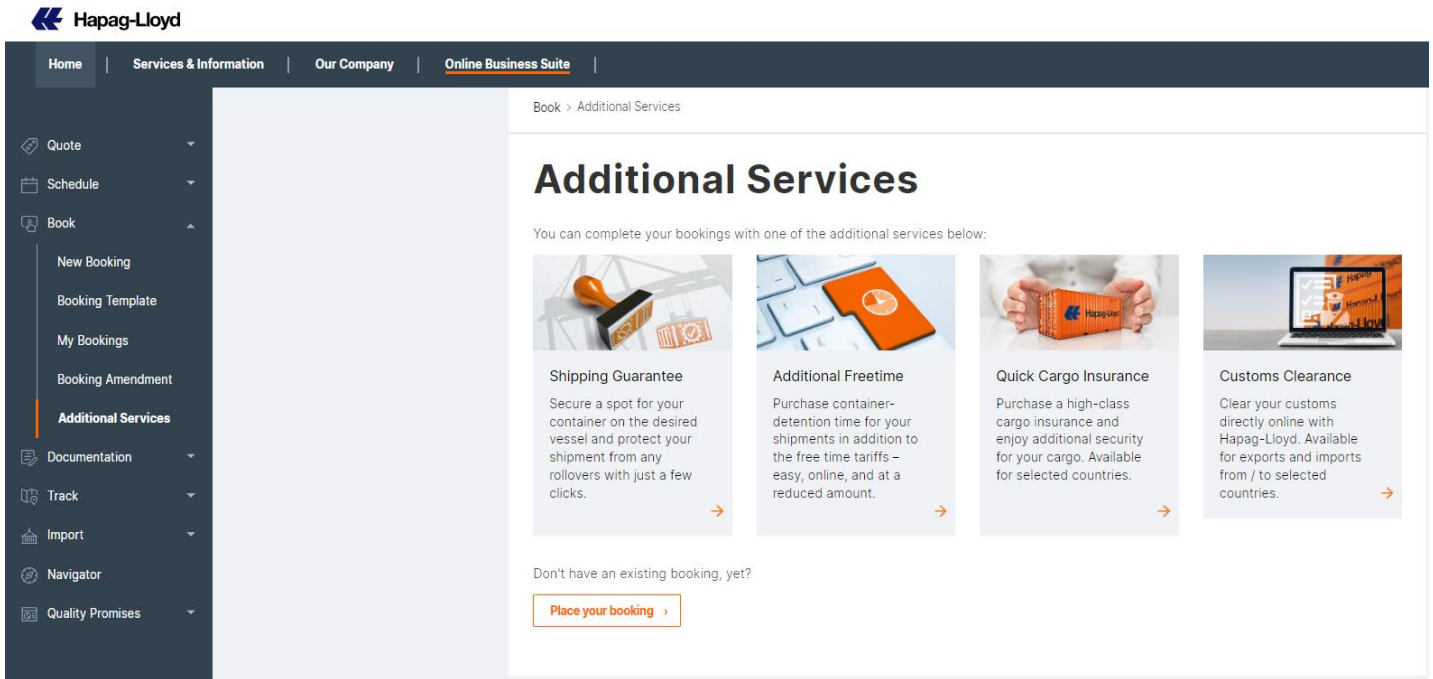
Opening Times

Mon - Fri: 09:00 - 15:00

Department	Function	Name	Phone
Management	Country Director	 Kamal Lahlou	 +212 529 079165
Sales & Marketing	Manager	 Adnane Arima	 +212 529 079174
Sales & Marketing	Manager	 Jawad Mektadir	 +212 529 079176
Sales & Marketing	Sales	 Hamimida Kamilia	 +212 529 079175
Sales & Marketing	Sales	 Madiha El Amrani	 +212 529 079181
Sales & Marketing	Sales	 Ayoub El Khayabe	 +212 529 079180
Sales & Marketing	Sales	 Aymane Warradi	 +212 529 079178
Sales & Marketing	Sales	 Omar Talbaoui	 +212 529 079177
Customer Service	Team Lead	 Bouchaib Mouchtahi	 +212 529 021212
Customer Service	Export	 Amina Erreguig	 +212 529 021212
Customer Service	Export	 Meriem Zahi	 +212 529 021212
Customer Service	Import	 Hamza Agoumi	 +212 529 021212

[How can I purchase additional services like shipping guarantee & additional free time?](#)

From Our website home page [Additional Services](#) can be reached.



and you can use also [Navigator](#) to purchase additional products.

