

The online booking amendment process for Shipper Owned Containers in India (SOC) has been simplified. Here are the highlights for your cargo planning

Dear Customers,

Here's an update on Online Booking Amendment for Shipper Owned Containers (SOC) in India. With your cargo planning in mind, we are simplifying our SOC booking amendment process for India.

What this means for you is that from June 15, 2022, amendments can only be accepted via Hapag-Lloyd's website. This will be applicable to any bookings placed from this date onwards. For your reference, here's a list of the accepted amendments:

- Change in the number of containers
- Change in container size/type
- Change of routing/vessel
- Linking container number(s) to the booking(s). This must be done 12 hours before the gate cut off to allow loading your containers. Missing this timeline will unfortunately lead to the containers not being loaded.

If you should require additional information, please visit our [booking amendment tool](#) and [user guide](#). Do you have any questions? Please contact our customer service team at your [location](#), who will guide you based on your individual situation.

Best regards,



Maria-Fernanda

from our Customer Communication
team

Sharing is caring



Love to get Hapag-Lloyd updates delivered right to your mailbox? Share our newsletter with your colleagues – so no one misses any updates!

[Share Your Insights](#)

Quick Quotes: Boost your business - fast and easy



Use our **real-time online quotation** tool Quick Quotes and boost your business. **It's fast, easy and available anytime, anywhere.**

[Get your quick quote now](#)

[Learn more](#)