

Genoa, October 25, 2024

Temporary Suspension of Customs Operations in all Italian ports

Dear Customer,

We would like to inform you that the Customs and Monopolies Agency has scheduled a major upgrade to their technological infrastructure (AIDA) from November 1st at 15:00 to November 2nd at 13:00.

During this period, it will not be possible to perform any customs operations in any Italian port.

Please note that for all vessels scheduled to start operations on November 1st (from 12:00), November 2nd, November 3rd and November 4th (until 13:00), the Customs Cut-Off will be set on October 31st at 18:00.

We kindly ask you to take this into consideration for your planning and we remain at your disposal for any further assistance.

Thank you for your understanding and cooperation.

Best regards

Hapag-Lloyd Italy (S.r.l.)



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