



Dear Customer

We heard you! Your calls land in different teams and you have to repeat yourselves. Here is a change. We have made our IVR smarter

When you call our toll free number, please don't forget to enter:

✓ Your Case number followed by #

or

✓ Your Booking number followed by #

By following these steps, your call will be directly forwarded to the dedicated teams. From the 6th of February, for you to reach the correct teams, above information will be Mandatory.



Call - 18002660323

Case number # or Booking number #



Customer



Dedicated Customer Service

