



## Shipping from Vietnam? Here's an update on the Administration Fee at Origin (ADO)

Dear Customer,

If you're shipping from Vietnam, here's an update on Administration Fee at Origin that was implemented on <u>August 1, 2020</u>. This will apply on top of freight charges with immediate effect. Please visit <u>Local Charges and Service Fees</u> on our website for the up-to-date tariff.

If you should have any questions about this update, please reach out to our <u>teams</u> who will guide you based on your specific situation.

Best regards,