Mark your calendars for December 12, 2022. The details all are here!

Dear Sir/Madam,

After a successful roll out of **Secure Container Release** in the port of Rotterdam, we are glad to announce that we will start onboarding customers for the port of Antwerp (BE) from **December 12, 2022** onwards.

Secure Container Release (SCR), is a platform developed by T-Mining used to obtain release rights for containers shipped via multiple shipping and logistics companies, the platform is securely connected with entities in over 20 countries and used every day by over 1000 companies. Following the roll out in Rotterdam, we are aiming for a similar, strict no Pin Code policy at the Port of Antwerp by February 28, 2023. Therefore, to keep an efficient and fluent import process, we would like to request you to start your SCR onboarding before this date.

If your company is already connected to Hapag-Lloyd via SCR for the Port of Rotterdam, then your company does not need to take further action. You will simply start receiving secured container releases in SCR for the Port of Antwerp within the phased roll-out from December 12, 2022.

If you're just getting started with SCR, here's a short guide:

1. **Get Invited**

   Request an invitation to onboard for SCR by completing the form on Hapag-Lloyd's website. You will then receive an e-mail from SCR to start your onboarding.

2. **Onboard your company**

   The mail from SCR will contain a unique link provides access to the online onboarding. Your general SCR administrator account will be created, and the ID Wallet software - needed for additional security - will be provisioned. You are now ready to start using SCR.

   As a standard SCR starts with a premium account, after 3 months you will be prompted to choose either a Basic (free) or Premium account (paid).

3. **Start using SCR**

   Access SCR to manage your releases.

Visit the getting started page for more information about SCR. In case you need technical support or are interested in the SCR API solution, please contact the **Secure Container Release Support** team.

FAQ's

How do I register for Secure Container Release?

Can I register online for the Secure Container Release platform? For security reasons, you cannot register online for SCR. To register you must receive an invitation from either the Shipping Company or your client.

I already have a Secure Container Release account, do I need to register again for Hapag-Lloyd?

If you already have an account, you do not need to register again. You will be linked by Hapag-Lloyd and start receiving Release Rights in Secure Container Release.

Are you already using Secure Container Release?

Perfect, you can receive Release Rights after activation of the invite from Hapag-Lloyd.

What if I receive a Release Right but my vendor still uses pin codes?

If your vendor is still using pin codes, you can still generate pin codes via SCR to your vendor. You will only receive Release Rights from Hapag-Lloyd.

Can Hapag-Lloyd see my pin codes on Secure Container Release?

No, neither Hapag-Lloyd nor any other shipping company will see your pin codes. Hapag-Lloyd will only be able to transfer Release Rights.

How do I get the Free Basic SCR product?

Register on SCR and have the secured ID wallet placed on your server. The SCR Support team from T-Mining will help you with the installation.

My company is not located in Belgium or The Netherlands, can I still use Secure Container Release?

Yes, the platform Secure Container Release has options to onboard from multiple countries, you will need an invite to onboard.

Can I still receive pin code releases after February 28, 2023 from Hapag-Lloyd?

No, Hapag-Lloyd aims for a strict pin code free release after February 28, 2023 for both the port of Rotterdam and the port of Antwerp.

Best regards,

Maria-Fernanda
from our Customer Communications Team

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