

■ Australia – Implementation of Reefer Temperature Discrepancy Fee

Dear Customer,

Hapag-Lloyd will implement a Reefer Temperature Discrepancy Fee of **AUD 90** per day per container for export cargo departing from Patrick Terminal in Australia, effective **October 7, 2024**.

Purpose of the Reefer Temperature Fee:

This fee is designed to address situations where reefers arrive at the terminal inadequately packed or pre-tripped. Such conditions may require additional power to adjust the temperature of the cargo to the desired level. Exporters can avoid this fee by ensuring their cargo is properly chilled before packaging and transportation to the terminal.

Criteria for Identifying Hot-Packed Cargo:

Patrick Terminal will use the following criteria to determine if cargo is hot-packed:

- The reefer remains on terminal power for more than 12 hours.
- A minimum of three temperature recordings are taken.
- All three temperature readings exceed the specified temperature by 3 degrees.

The Reefer Temperature Discrepancy Fee will be applied only when all the aforementioned conditions are met.

For further information, please contact your local Hapag-Lloyd office.

Kind regards,

Hapag-Lloyd (Australia) Pty Ltd
as agent of Hapag-Lloyd AG