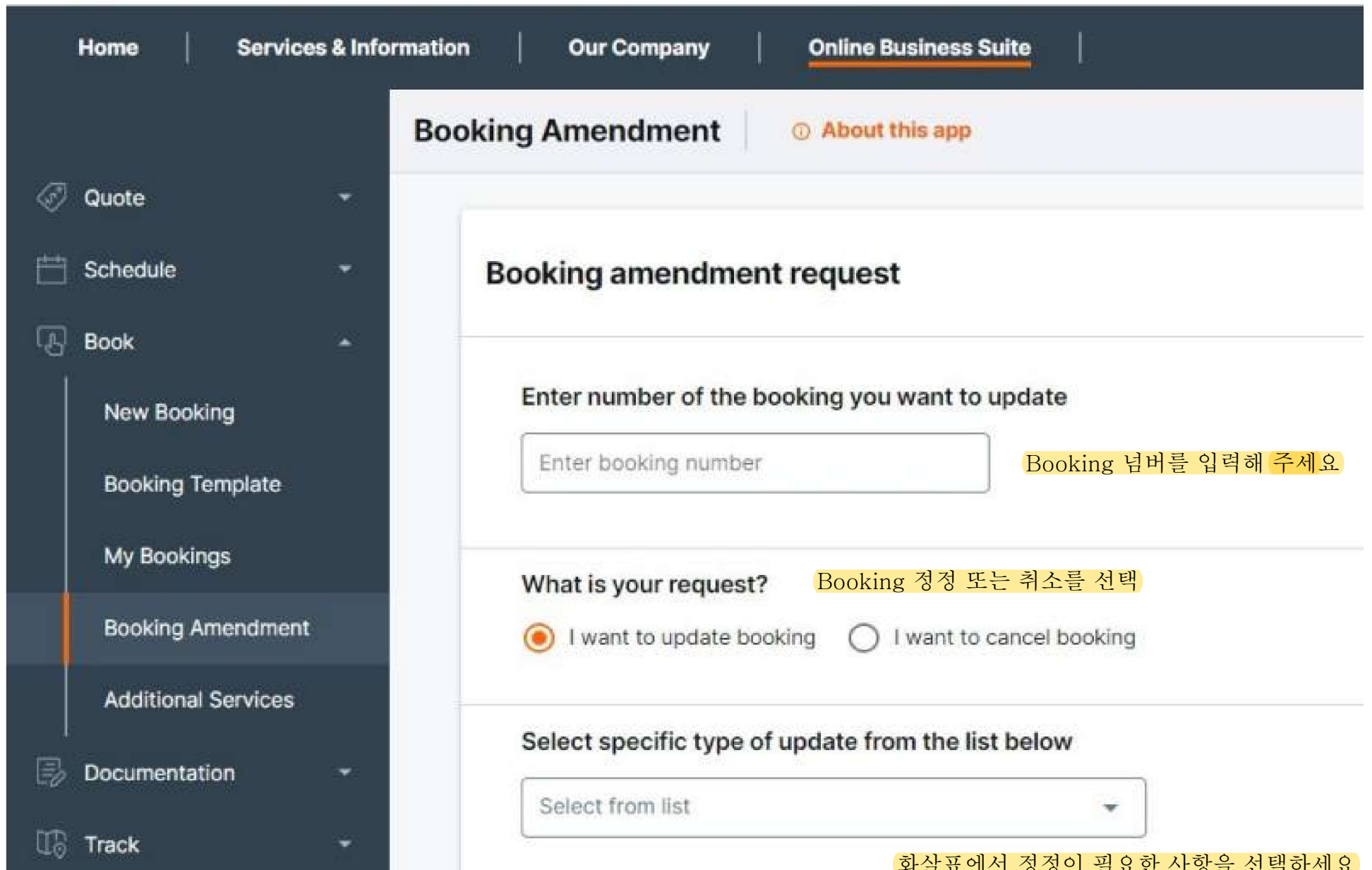


Booking Amendment

Booking Amendment Request

✓ Hapag Lloyd Online Booking Amendment 안내



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Booking Amendment | [About this app](#)

Booking amendment request

Enter number of the booking you want to update

Booking 넘버를 입력해 주세요

What is your request? **Booking 정정 또는 취소를 선택**

I want to update booking I want to cancel booking

Select specific type of update from the list below

화살표에서 정정이 필요한 사항을 선택하세요.

To send change request to your current booking via an easy to fill in web form, click on **“Booking Amendment”** under the menu item **“Book”** in the left navigation bar of the **Online Business Suite**.

List of Shipments

Search shipments

Booking Ref.	Customer Ref.	Shipping Guarantee	Additional Freetime	Cargo Insurance	First vessel	Start location LOCODE	Start location name
		-	✓ Purchased	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
		-	✓ Purchased	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
	COPY 2.0	-	✗ Buy now	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
		-	✓ Purchased	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
	COPY 2.0	-	✗ Buy now	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
		-	✓ Purchased	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
	COPY 2.0	-	✗ Buy now	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
		-	✓ Purchased	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG
	COPY 2.0	-	✗ Buy now	-	CHARLSTONE EXPRESS	DEHAM	HAMBURG

To Do

Rate Expiry 05.07.2020
Quotations 2 Quotations >

Rate Expiry 05.07.2020
Quotations 2 Quotations >

Submit SI 09.07.2020
Booking Ref.

Submit SI 09.07.2020
Booking Ref.

Submit SI 09.07.2020
Booking Ref.

Submit SI 09.07.2020
Booking Ref.

Submit SI 09.07.2020
Booking Ref.

Shipment Details

Update Booking Cancel Booking



OVERVIEW

Booking Ref.
Customer Reference
Bill of Lading No.
Document Status

CONTAINER PICK UP/REDELIVERY

Booking Ref.
Empty-container redelivery @ Destination

CUT OFF DATES

Shipping instruction closing 16.04.2020 12:00 PM
VGM cut-off 17.04.2020 10:00 AM
FCL delivery cut-off 18.04.2020 2:00 PM
Port terminal name HHLA CONTAINER-TERMINAL (CTA)

Related Documents					Cargo Details					
Type	Status	Number	Last changed	Link	Container No. *	Type	Packages	Weight	Cargo Description	Latest Event
Arrival notice	Complete	[REDACTED]	26.06.2020	🔗	—	22GP	0	4,343 kg	00000	-
Sea Waybill	Complete	[REDACTED]	26.06.2020	🔗	—	22GP	0	4,343 kg	00000	-
▼ Invoice (4 documents available)					—	22GP	0	4,343 kg	00000	-
Invoice	Issued	[REDACTED]	26.06.2020	🔗	—	22GP	0	4,343 kg	00000	-
Invoice	Issued	[REDACTED]	26.06.2020	🔗	—	22GP	0	4,343 kg	00000	-
Invoice	Issued	[REDACTED]	26.06.2020	🔗	—	22GP	0	4,343 kg	00000	-
Invoice	Issued	[REDACTED]	26.06.2020	🔗	—	22GP	0	4,343 kg	00000	-
					—	22GP	0	4,343 kg	00000	-

You could also access the web form from the **Navigator** via the „**Update Booking**“ or “**Cancel Booking**” buttons.

Booking 정정 또는 취소는 Navigator를 통해서도 같은 방식으로 진행하실수 있습니다.

Booking Amendment [Go About this app](#)

Booking amendment request

Enter number of the booking you want to update

What is your request?

I want to update booking I want to cancel booking

Select specific type of update from the list below

Add any necessary details

Check if the below contact details are correct

Contact email

[Submit update](#)

After entering the correct shipment number in the field at the top, select the “**I want to update booking**” radio button.

부킹 넘버를 넣고 'update booking' 버튼을 누릅니다.

Select the **type of update** from the drop-down list.

화살표에서 원하는 정정 타입을 선택합니다.

Key in the **necessary details** on update request as mentioned in the screenshot.

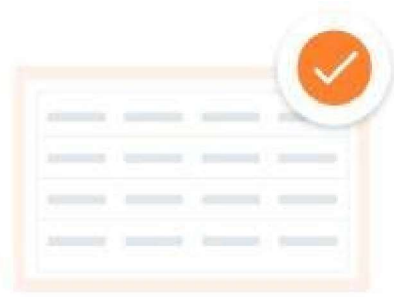
요청할 정정 사항을 입력합니다.

Check the **contact email** (prepopulated from your user profile). You can edit the contact email field to the desired email address to receive the confirmation & status of your case.

등록된 이메일 주소가 나타나 있습니다. 필요하다면 새로운 이메일 주소를 입력할 수 있습니다.

Click the “**Submit update**” button once you have filled in all relevant fields.

모든 내용이 입력되고 문제가 없다면 'Submit Update' 버튼을 누르세요.



Thank you!

Your update request has been successfully submitted.
A separate confirmation will be send to you shortly.

Case number: **07851866**

Copy number to clipboard 

You will receive an on-screen notification upon successful submission of your update request along with the **case number** which you can copy to the clipboard by clicking the "**Copy number to clipboard**" button.

모든게 완료되면 성공적으로 제출 되었다는 문구와 함께 해당 Case Number가 나타 납니다. Case Number는 쉽게 copy해서 이용하실 수 있습니다.

Cancellation Request

취소 요청

Booking Amendment [About this app](#)

Booking amendment request

Enter number of the booking you want to update

What is your request?

I want to update booking I want to cancel booking

Select the reason of cancellation

Add any necessary details

Check if the below contact details are correct

Contact email

[Submit cancellation](#)

After entering the correct shipment number in the field at the top, select the “**I want to cancel booking**” radio button.

'I want to cancel booking'을 선택합니다.

Select the appropriate **cancellation reason** from the drop-down list.

화살표에서 취소 사유를 선택합니다.

Key in the **additional information** if you have any as mentioned in the screenshot.

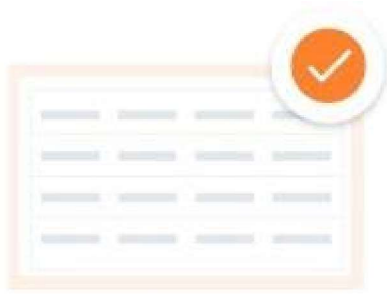
필요한 정보를 추가적으로 입력합니다.

Check the **contact email** (prepopulated from your user profile). You can edit the contact email field to the desired email address to receive the confirmation & status of your case.

마찬가지로 등록된 이메일 주소가 입력되어 있습니다. 필요시 해당 이메일 주소를 정정 가능합니다.

Click the “**Submit cancellation**” button once you have filled in all relevant fields.

'Submit Cancellation'버튼을 클릭 하면 모든 절차는 종료됩니다.



Thank you!

Your cancellation request has been successfully submitted.
A separate confirmation will be send to you shortly.

Case number: **07851865**

Copy number to clipboard 

You will receive an on-screen notification upon successful submission of your cancellation request along with the **Case number** which you can copy to the clipboard by clicking the "**Copy number to clipboard**" button.

성공적으로 제출되었다는 문구와 함께 해당 'Case Number'가 부여되며, 'copy number to clipboard'를 클릭하면 쉽게 case number가 카피됩니다.

Important points to remember

Make sure to key in the correct shipment number if you are accessing the form directly from the Online Business Suite. Accessing from the Navigator will automatically populate the shipment number in the field.

Online Business suit 이용시 Shipment number를 정확히 입력해 주셔야 합니다. 'Navigator'이용시 보다 편리하게 이용하실 수 있습니다.

You will receive the case number and the description of your case at your email address. So double-check the correctness of the contact email provided in the form.

고객님의 이메일 주소로 case number와 상세내용을 받으실 수 있습니다. 해당 칼럼에 나와 있는 이메일 주소가 정확한지 확인해 주세요.

Once the case is resolved, you will receive the case closure confirmation to the same contact email.

해당 case가 종료되면 제시된 동일한 이메일 주소로 case 종결 확인 메일을 받게 됩니다.

If you receive an error message after the submission of an update request/cancellation request, please click the **Submit** button again.

정정 및 취소 요청 제출 후 오류 메시지가 표시되, 다시한번 'Submit'버튼을 클릭해 주세요.

You can find further information about Booking Amendment and FAQs in the "**About this app**" section.

Booking 정정 및 FAQ에 대한 자세한 내용은 'About this app' 섹션에 나와 있습니다.

Booking Amendment

 [About this app](#)