

Here's an update on Security Deposit Cheques in Qatar

It is our constant quest to deliver the best of services to our valued customers and enhance 'ease-of-doing-business' with Hapag-Lloyd and therefore **effective September 1, 2022**, we will discontinue the requirement of placing a Security Deposit Cheque for issuance of Import Delivery Documents (DOs) in Qatar.

You can, however, request issuance of shipping documents from Hapag-Lloyd in Qatar, by presenting and uploading "Proof of payment - PDF transfer receipts". These proof of payment receipts should show the status of transfer as 'confirmed' by the bank and have a 'value date' same as or earlier than the date on which Hapag-Lloyd documents are requested for. In these cases, our counter will issue the documents based on the **confirmed** proof of payments.

If you should require additional information, please contact our customer service team at your location, who will guide you based on your individual situation.