

Detention & Demurrage Calculator

Welcome to Hapag Lloyd's Detention & Demurrage Calculator. This intuitive application allows you to calculate the free days related to your shipment or do a cost estimation if you select a specific date. This information depends on the event creation and offers an overview to support your daily work.

This guide is designed to introduce you to our tool.

1. Login and start navigating

- Access the D&D Calculator through the direct link provided in your email.
- Use your Hapag-Lloyd credentials to log in.

The login form is titled "Please Log in". It contains two input fields: "E-mail Address" and "Password". To the right of the Password field is a link that says "Forgot your password?". Below the input fields is a large orange button labeled "Log in".

2. Insert the shipment to calculate

- Insert the Booking Number of the shipment you would like to calculate the free time or costs associated to a specific date for.

The screenshot shows the "D&D Calculator" interface. At the top, there is a header with "D&D Calculator" and a link "About this app". Below the header is a section titled "Calculate Demurrage & Detention Free Time". Inside this section, there is a "Booking Number" label above an input field with the placeholder text "Enter your booking number". To the right of the input field is an orange button labeled "Open".

3. Start the calculations

- You will see some details of the shipment.
- You will find the containers related to the shipment, and the option to select one, some or all of them.
- You will find the options to specify a date to evaluate the costs or the free days.
- After that, just accept the Terms and Conditions and do the calculation.

Calculate Demurrage & Detention Free Time

Booking Number Open

Booking Details

Booking No. 38512520	Customer Reference BERETTA		
Port of Loading GENOA (ITGOA)	ETD 2023-12-30	Port of Discharge CARTAGENA (COLOMBIA) (COCTG)	ETA 2024-02-06

Select Containers

Select the available containers for which you would like to receive Demurrage and Detention or Freetime charges calculations

Filter: Q

<input type="checkbox"/>	Container No.	Type	Availability
<input type="checkbox"/>	FANU :	45GP	Available

Records per page: 5 1-1 of 1

Select the calculation

Select preferable calculation

Demurrage and Detention Freetime

Select the date

Select date for which you would like to receive calculation

📅

I agree to the Hapag-Lloyd [Bill of Lading and Sea Waybill Terms and Conditions](#) as well as the [Ship Green Terms and Conditions](#).

Calculate

Feedback

4. Confirmation

Calculation Acknowledgement

✔ Your calculation request for Demurrage & Detention Freetime for 1 container(s) under booking number 38512520 was sent successfully!
We will send calculation to your e-mail address in next 2 to 5 minutes

Your Demurrage & Detention Free Time Calculation

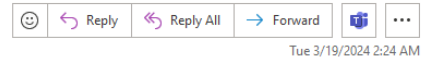
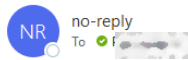
You will receive a calculation confirmation by email. If you have any questions, please feel free to reach out to our [Customer Service](#) team and provide your Booking number.

Done

5. Email

- After a few minutes you will receive the information requested via email.

Free days notification for 3



Tue 3/19/2024 2:24 AM

If there are problems with how this message is displayed, click here to view it in a web browser.

Dear Customer,

As per your request, please find below the free days related to shipment 3. The calculation has been automatically created based on data received via the web application:

FANU 1

Unit	Total Quantity	Date From	Time From	Date To	Time To
FFR	8	06.02.2024	12:00 AM	13.02.2024	12:00 MIDNIGHT

Click [here](#) in case you need to purchase additional freetime (Reefer excluded). And [here](#) for more details.

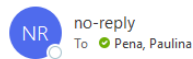
Note: Consider this information was issued electronically and calculation result may change depending on the last event of the container. If you have any concern please do not hesitate to contact local Customer Service office or check the local page related to [Detention and Demurrage Tariffs Detention and Demurrage Tariffs - Hapag-Lloyd](#)

Best regards,
Hapag-Lloyd A.G.

Vorsitzender des Aufsichtsrates: Michael Behrendt
Vorstand: Rolf Habben Jansen (Vorsitzender), Donya-Florence Amer, Dheeraj Bhatia, Mark Frese, Dr. Maximilian Rothkopf
Sitz: Hamburg, Handelsregister: Amtsgericht Hamburg HRB 97937

Chairman of the Supervisory Board: Michael Behrendt
Executive Board: Rolf Habben Jansen (CEO), Donya-Florence Amer, Dheeraj Bhatia, Mark Frese, Dr. Maximilian Rothkopf
Registered Office: Hamburg, Company Register: Amtsgericht Hamburg HRB 97937

D&D Calculation 3



Tue 3/19/2024 2:24 AM

If there are problems with how this message is displayed, click here to view it in a web browser.

Dear Customer,

As per your request, please find below demurrage/detention calculation. The calculation has been automatically created based on data received via the web application:

FANU 1

Currency	Base Rate	Unit	Total Quantity	Amount Tariff	Date From	Time From	Date To	Time To
	0	FFR	8	0	06.02.2024	12:00 AM	13.02.2024	12:00 MIDNIGHT
USD	115	DAY	3	345	14.02.2024	12:00 AM	16.02.2024	12:00 MIDNIGHT
USD	145	DAY	13	1885	17.02.2024	12:00 AM	29.02.2024	12:00 MIDNIGHT

Click [here](#) in case you need to purchase additional freetime (Reefer excluded). And [here](#) for more details.

Note: Consider this information was issued electronically and calculation result may change depending on the last event of the container. If you have any concern please do not hesitate to contact local Customer Service office or check the local page related to [Detention and Demurrage Tariffs Detention and Demurrage Tariffs - Hapag-Lloyd](#)

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Frequently Asked Questions (FAQ)

1. **Who can do a calculation?** Everyone who is part of the shipment and is registered with Hapag Lloyd.
2. **How many times can I do a calculation?** As many times as you need.
3. **What kind of calculation is available?** Free days and selection of a specific date (after the estimated arrival in destination).
4. **Is the D&D Calculator available in all countries?** Currently the application is available only in countries where Detention and Demurrage is combined.
5. **How long will it take for the email to arrive?** Just a few minutes, around 2 to 5 minutes.