

# Did you know? Customer Service Contact Center



## Hello !

We have improved our telephony system in order to provide you with a better quality and efficient Customer Service, forwarding the calls to the dedicated specialists responsible of your account.

Our Contact Center number remains the same!

What changed is that now you need to inform us your **case** or **booking number** followed by **#** symbol.



Call us:  
**(+52-55) 54478100**

Type the reference...  
**Case + # or Booking + #**



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You will find the booking number on you booking confirmation or Bill of Lading:

Booking Confirmation

Our Reference: 66576641



Carrier's Reference:	Bill-No.:	Page:
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If you sent already a message to the email [mexico@service.hlag.com](mailto:mexico@service.hlag.com) you will received an email confirmation with your case number:

Hemos recibido su solicitud, ¡Gracias!

Su número de caso es 62008496.

