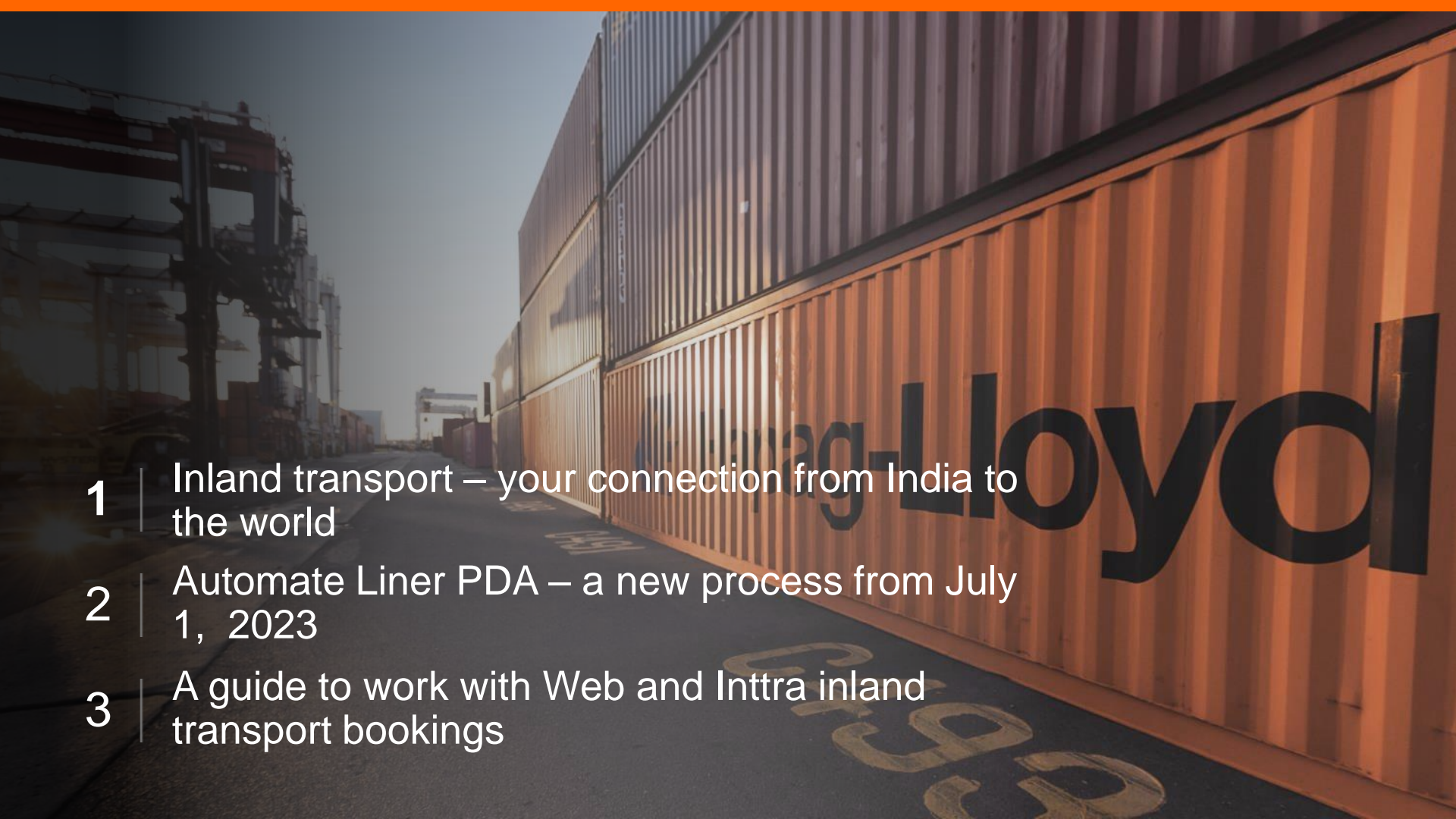


India

A guide to the Inland Transport Booking Process

Last update: June 2023



- 
- 1 | Inland transport – your connection from India to the world
 - 2 | Automate Liner PDA – a new process from July 1, 2023
 - 3 | A guide to work with Web and Intra inland transport bookings

Take advantage of Global Experts and a Large Inland Network



GLOBAL TEAM OF EXPERTS

- The Global Inland team consists of more than 300 logistics experts, **specialised by region and industry**, closely monitoring **your cargo's journey**
- Dedicated **customer service** experts are available in Areas to offer best-in-class solutions for your **customer needs**



LARGE INTERMODAL NETWORK

- **Over 3,000 strong partners** for truck, rail and barge
- More than **23,000 customers** trust Hapag-Lloyd's intermodal solutions
- Extensive coverage of **inland depots** ensures equipment availability
- More than 40,000 **inland corridors** for your transportation needs

From July 2023, the Automate Liner PDA will be modified. Here's what you need to know

Current process*

Liner PDA

- Hapag-Lloyd rails containers at customers' request (MOT CR) for Haulage Type MH and CH
- OLF on customers' account.

Shipper PDA

- Customer rails the containers (MOT RA) for Haulage Type MH
- HOL on customers' account.



Process from July 2023

Liner PDA

- Hapag-Lloyd rails the containers (MOT RA), Haulage Type MH
- Hapag-Lloyd trucks and rails the containers (MOT TR + RA), Haulage Type CH
- OLF on customers' account.

Shipper PDA

- Allowed, if the container is handed over directly at the port
- The booking request must be from the Port of Loading (POL).
- Hapag-Lloyd's responsibility starts from the Sea Port.
- POO on customers' account.

To assist your cargo planning, here are the types of transport modalities available for booking



With more than 40 inland locations, we transport your cargo from port to door and vice versa, plus selected inland ramp terminals. With optimized land-based transport options and our service network, we connect your cargo from anywhere in India to your preferred markets in the world.

The next pages describe the three types of booking options for your inland transport, both for **web** and **Intra** bookings.

1. **CH Bookings** (Carrier Haulage – First Mile)
2. **MH Bookings** (Carrier Haulage – MH-CIT Carrier Inland Terminal)
3. **MH Bookings** (Merchant Haulage – MH-CPT Carrier Port Terminal)

Web Bookings

Scenario 1: CH Booking

Example: INACT – INCPR – INMUN – AEJEA

- Quotation created from INACT to AEJEA for placing booking

formation | Our Company | Online Business Suite | EN

Quotations List

Quotation Number: e.g. W200000000000 | Start Location: City or Location code | End Location: City or Location code | Container type: e.g. 40HC | Valid at: 2023-05-26 | **Apply Filters**

Quotation No.	Validity	Start Location	End Location	Commodity	Container Type	Ocean Freight	Valid From	Valid To	Expiry date
W230501108307	Book Valid	INMUN MUMBAI, IN	(AEJEA) JEBEL ALI, AE	FAK - Freight all Kinds	20STD 40STD 40HC	158 USD 241 USD 141 USD	2023-05-16	2023-05-31	2023-05-31
W230501108216	Book Valid	INCPR CHAWAPAKAL, IN	(AEJEA) JEBEL ALI, AE	FAK - Freight all Kinds	20STD 40STD 40HC	308 USD 341 USD 241 USD	2023-05-16	2023-05-31	2023-05-31
W230501107891	Book Valid	INACTI AMBALA, IN	(AEJEA) JEBEL ALI, AE	FAK - Freight all Kinds	20STD 40STD 40HC	158 USD 241 USD 141 USD	2023-05-16	2023-05-31	2023-05-31

New Booking Request

Contact & Reference | **Contract & Quotation** | Routing & Schedule | Cargo & Equipment | Customs & Remarks | Review & Complete | Booking Received

Quotation / Contract No.*: W230501107891 | **Find** | **Clear**

Base for Freight Charges: **Clear** | **Previous**

The freight basis is either a quotation or a (service-) contract you hold with Hapag-Lloyd.

A Hapag-Lloyd quotation number has the format W1209RTM00001 or Q1209RTM00001; a (service-) contract has the format S19ABC001 or 4682727.

If you have neither a contract nor a quotation with Hapag-Lloyd, please use **Quick Quote** or contact your local **Hapag-Lloyd Sales Office**.

Clear | **Previous**

- System displays the Route as per Routing proposal

Quotation Number: W230501107891

Start Location*: AMBALA (INACT) 2023-05-16 Plus 4 week(s) Received at your door (CH)

Via 1: CHAWAPAYAL (INCPR) Received at container terminal (MH)

Via 2: MUNDRA (INMUN)

End Location*: JEBEL ALI (AE.JEA) Delivered at your door (CH)

Delivered at container terminal (MH)

Export MoT: --

Import MoT: --

Optimize routing for reefer equipment

Connection: AMBALA - JEBEL ALI Period: 2023-05-16 -

Start Location	Port of Loading	Transshipments	Vessels / Services	Port of Discharge
AMBALA IN 2023-05-20	MUNDRA IN 2023-05-27	0	ALS FLORA / 02SEHS1MA / EA2	JEBEL ALI AE 2023-06-01

<input checked="" type="radio"/>	AMBALA IN 2023-05-20	MUNDRA IN 2023-05-27	0 ALS FLORA / 02SEHS1MA / EA2	JEBEL ALI AE 2023-06-01
<input type="radio"/>	AMBALA IN 2023-05-27	MUNDRA IN 2023-06-03	0 AS NORA / 02SEJS1MA / EA2	JEBEL ALI AE 2023-06-08
<input type="radio"/>	AMBALA IN 2023-06-03	MUNDRA IN 2023-06-10	0 ESL ASANTE / 2323S / EA2	JEBEL ALI AE 2023-06-16
<input type="radio"/>	AMBALA IN 2023-06-03	MUNDRA IN 2023-06-10	0 BFAD ATLANTIC / 02SENS1MA / EA2	JEBEL ALI AE 2023-06-16
<input type="radio"/>	AMBALA IN 2023-05-21	MUNDRA IN 2023-05-31	0 SSL BRAHMAPUTRA / 905W / IG1	JEBEL ALI AE 2023-06-04
<input type="radio"/>	AMBALA IN 2023-05-28	MUNDRA IN 2023-06-05	0 GH FOEHN / 2321W / IG1	JEBEL ALI AE 2023-06-10
<input type="radio"/>	AMBALA IN 2023-06-05	MUNDRA IN 2023-06-13	0 NORTHERN DISCOVERY / 2322W / IG1	JEBEL ALI AE 2023-06-18
<input type="radio"/>	AMBALA IN 2023-06-11	MUNDRA IN 2023-06-19	0 SSL BRAHMAPUTRA / 906W / IG1	JEBEL ALI AE 2023-06-24

[Routing Details](#) [Select for Booking](#)

Routing Details

Selected routings that are not in accordance with the routing on the quote or rate agreement may result in additional charges or booking rejection.

Location	Arrival	Departure	Vessel / Mode of transport	Voyage	Service
<input type="radio"/> AMBALA		2023-05-20	Truck		
<input type="radio"/> CHAWAPAYAL	2023-05-22	2023-05-22	Rail		
<input type="radio"/> MUNDRA	2023-05-26	2023-05-27	ALS FLORA	02SEHS1MA	EA2
<input type="radio"/> JEBEL ALI	2023-06-01				

- Select the required route from proposed route

Please press Look-up Schedule to find matching vessels / voyages.

Your preferred sailing might not be shown on our website due to the ongoing "vessel Phase In / Phase Out Program" in the trade North Europe from / to Cent case please contact your local Hapag-Lloyd booking office and we will find a solution fitting your needs.

Container positioning dates can be filled when defining cargo and equipment.

Start Location* Received at your door (CH)
 Via 1 (e.g. 2013-09-23) Received at container terminal (MH)
 Via 2 Delivered at your door (CH)
 End Location* (e.g. 2013-09-23) Delivered at container terminal (MH)

You have selected the following routing:

Location	Arrival	Departure	Vessel / Mode of Transport	Voyage No.	Service
AMBALA		2023-05-20	Truck		
CHAWAPAYAL	2023-05-22	2023-05-22	Rail		
MUNDRA	2023-05-26	2023-05-27	ALS FLORA	02SEHS1MA	
JEBEL ALI	2023-06-01				

- Since the booking is for CH, the system requests to input Start address to place the container

Book - New Booking

New Booking Request

Please check your input in all fields below. For a more detailed description, please hover with the cursor over the highlighted field.

Container & Reference Question Routing & Schedule **Equipment** Customs & Remarks Review & Complete Booking Received

Container Type

Select up to 4 different container types and up to 10 containers. Or select 1 container type and up to 250 Containers if the same cargo details are applicable for all containers.

Qty* Container Type*

Export Positioning Address

For the container positioning please provide the company name with street address as accurately as possible. This will ensure matching entries in our address catalogue.

Company name and full address*

Export Positioning Date

If you need different positionings for containers you can adjust the individual dates and times below, after clicking on "Assign Details".
 If you need additional time for stuffing, please provide a pick-up date and time (extra charges may be incurred).

Positioning

- You will get the booking number after submitting the booking request.

New Booking Request ²

Contact & Reference Contract & Quotation Routing & Schedule Cargo & Equipment Customs & Remarks Review & Complete **Booking Received**

Thank you for your booking with Hapag-Lloyd.

Your booking number is:

Booking number 72981816 **Booking date** 2023-05-16

You will receive your Booking Confirmation at the following e-mail address:

NAGANMA@HLAG.COM

In case of any questions please contact your responsible **Hapag-Lloyd Office**. You can check the status of your request on the **List of Requests**. Or you may just create a **request**.

Check out Shipping Guarantee

With our new Shipping Guarantee you can secure the preferred main voyage for your container.

Avoid disruptions in your supply chain and enjoy peace of mind with **Shipping Guarantee**.

Check Out Shipping Guarantee

Web Bookings

Scenario 2: MH Booking

Example: INCPR – INMUN – AEJEA

- Here's an example with a dummy rate agreement 108111665 with dummy SEA freight. The booking is placed with RA number valid until 30/09/2023. OLF will be applicable.

New Booking Request

Contract & Reference | **Contract & Quotation** | Routing & Schedule | Cargo & Equipment | Customs & Remarks | Review & Complete | Booking Received

Quotation / Contract No.* 108111665 **Base for Freight Charges**

The freight basis is either a quotation or a (service-) contract you hold with Hapag-Lloyd.

A Hapag-Lloyd quotation number has the format W1209RTM00001 or Q1209RTM00001, a (service-) contract has the format S18ABC001 or 48927Z.

If you have neither a contract nor a quotation with Hapag-Lloyd, please use [Quick Quote](#) or contact your local [Hapag-Lloyd Sales Office](#).

Validity

Quotation / Contract No.*	108111665	Contractual Party	TEST SHIPMENTS
Valid to	2023-09-30		AL GARHOUD ROAD
		DUBAI	
		AE - 55586	

Container positioning dates can be filled when defining cargo and equipment.

Start Location* CHAWAPAYAL (INCPR) Received at your door (CH)
(e.g. 2013-09-23) Received at container terminal (MH)

End Location* JEBEL ALI (AEJEA) Delivered at your door (CH)
(e.g. 2013-09-23) Delivered at container terminal (MH)

You have selected the following routing:

Location	Arrival	Departure	Vessel / Mode of Transport	Voyage No.	Service
CHAWAPAYAL		2023-07-03	Rail		
MUNDRA	2023-07-07	2023-07-08	AS NORA	02BTSMA	
JEBEL ALI	2023-07-13				

New Booking Request

Contract & Reference | Contract & Quotation | Routing & Schedule | Cargo & Equipment | Customs & Remarks | Review & Complete | **Booking Received**

Thank you for your booking with Hapag-Lloyd.

Your booking number is:

Booking number 71969207 Booking date 2023-05-25

You will receive your Booking Confirmation at the following e-mail address:

NAGANMA@HLAG.COM

In case of any questions please contact your responsible [Hapag-Lloyd Office](#). You can check the status of your request on the [List of Requests](#). Or you may [request](#).

Check out Shipping Guarantee

With our new Shipping Guarantee you can secure the preferred main voyage for your container. Avoid disruptions in your supply chain and enjoy peace of mind with [Shipping Guarantee](#).

- Please mention empty pickup location and handover port in the **Remarks**.
- Hand over will be POL.
- ICD will not be considered if mentioned as handover location

Bill of Lading Numbers

You may receive the bill of lading numbers with the booking confirmation. How many do you need?

Not needed with Booking confirmation

No. of Bill of lading numbers:

Export Customs Filing

Export customs filing performed by third party. Performed by (address):

Remarks (optional Shipper/Consignee address)

Please enter here any remarks you wish our Customer Service to take into account. You can also specify Shipper and Consignee addresses here.

Empty pickup from CHAWAPAYAL (INCRP) and handover at Mundra

New Booking Request

Contract & Reference | Contract & Quotation | Routing & Schedule | Cargo & Equipment | Customs & Remarks | Review & Complete | Booking Received

Thank you for your booking with Hapag-Lloyd.

Your booking number is:

Booking number: 72484591 Booking date: 2023-05-25

You will receive your Booking Confirmation at the following e-mail address:

NAGANMA@HLAG.COM

In case of any questions please contact your responsible Hapag-Lloyd Office. You can check the status of your request on the List of Requests. Or you request.

Check out Shipping Guarantee

With our new Shipping Guarantee you can secure the preferred main voyage for your container. Avoid disruptions in your supply chain and enjoy peace of mind with Shipping Guarantee.

[Check Out Shipping Guarantee](#)

Intra Bookings

Scenario 1: CH Booking

Example: INACT – INCPR – INMUN – AEJEA

*Carrier / NYVOCC / Booking Agent
HAPAG-LLOYD

Empty Container Shipment
Additional General Details

Parties
Shipper: [Enter Name] [Add Link] Forwarder: [Enter Name] [Add Link] Consignee: [Enter Name] [Add Link]

References
Shipper's Reference Number(s): [Enter Number(s)] Forwarder's Reference Number(s): [Enter Number(s)] Purchase Order Number(s): [Enter Number(s)]

Transport
Place of Carriage Receipt: Door to Port, Ramp, or CY
Place of Carriage Receipt: [Enter Name] [Add Link] Earliest Departure Date: [01-Jun-2023] [Add Link]
Place of Carriage Receipt: [Enter Name] [Add Link] Latest Delivery Date: [06-Jun-2023] [Add Link]

Main Carriage
Port of Load: [Mumbai, Gujarat, INDA (INACT)] ETD: [10-Jun-2023] [Add Link]
Port of Discharge: [Jebel Ali, UNITED ARAB EMIRATES (AEJEA)] ETA: [06-Jun-2023] [Add Link] Vessel: [Enter Vessel] Voyage: [Enter Voyage]

Container
1. Container Quantity/Type: 1 20 Standard Dry (20DG) Container Contents: [Enter Container Contents] Shipper's Contact: [Add Link]

For CH Booking, customer place is mandatory

*Carrier / NYVOCC / Booking Agent
HAPAG-LLOYD

Empty Container Shipment
Additional General Details

Parties
Shipper: [Enter Name] [Add Link] Forwarder: [Enter Name] [Add Link] Consignee: [Enter Name] [Add Link]

References
Shipper's Reference Number(s): [Enter Number(s)] Forwarder's Reference Number(s): [Enter Number(s)] Purchase Order Number(s): [Enter Number(s)]

Transport
Place of Carriage Receipt: Door to Port, Ramp, or CY
Place of Carriage Receipt: [Enter Name] [Add Link] Earliest Departure Date: [01-Jun-2023] [Add Link]
Place of Carriage Receipt: [Enter Name] [Add Link] Latest Delivery Date: [06-Jun-2023] [Add Link]

Main Carriage
Port of Load: [Mumbai, Gujarat, INDA (INACT)] ETD: [10-Jun-2023] [Add Link]
Port of Discharge: [Jebel Ali, UNITED ARAB EMIRATES (AEJEA)] ETA: [06-Jun-2023] [Add Link] Vessel: [Enter Vessel] Voyage: [Enter Voyage]

Container
1. Container Quantity/Type: 1 20 Standard Dry (20DG) Container Contents: [Enter Container Contents] Shipper's Contact: [Add Link]

Container 1 - Haulage
Ship From Location
*Company Name (add a new)
FACTORY INAMBALA
*Address (GET a new)
FACTORY INAMBALA
Requested Empty Positioning Date: [01-Jun-2023] Time: [10:00:00]
Requested Full Pick-Up Date: [06-Jun-2023] Time: [09:00:00]
Contact Name: [Enter Name] Contact Phone Number: [Enter Phone Number]

- You will receive your booking number upon submitting your booking

The screenshot shows a progress bar with four steps: 1. Booking Information (checked), 2. Verify Contract Details (active), 3. Select Sailing, and 4. Select Value Added Services (Optional). Below the progress bar, the 'Contract Party' section contains a yellow warning box with a triangle icon. The warning text reads: 'You have provided an invalid or an expired Contract Number. Please enter a valid Contract Number and Hapag-Lloyd's Matchcode provided to you by your local Hapag-Lloyd sales office. If you do not have this information now, then proceed to the next step and get contract details from your local Hapag-Lloyd sales office.' Below the warning box, there are input fields for 'Contract number' (containing 'W230501107891'), 'Contract valid until', 'Contract party', 'Hapag-Lloyd Matchcode' (containing 'ABCDEF'), and 'Enter contract party' (containing 'XXX'). A 'Next' button is located at the bottom right of the form.



The screenshot shows the 'INTRA by Vopak' logo and navigation menu (Plan, Book, Document, Track, Analyze). The main heading is 'Booking Request Submitted Successfully'. Below this, the 'Your Booking Details' section contains a table with the following data:

INTRA Reference Number	Submitted By	Date
2027348298	VINOD NEGI	01-Jun-2023 05:20 GMT

Below the table, there is a 'Print' icon and a message: 'Your booking request will be submitted for carrier confirmation. If you need assistance, please contact INTRA Customer Service via Live Chat and refer to your INTRA Reference Number shown above.' There are buttons for 'View', 'Focus', '+ New', and 'Go to Search'. At the bottom, there is a disclaimer: 'This booking response/confirmation is subject to the INTRA Legal Terms and Conditions, available at <http://www.intra.com/legal>. Additional carrier terms and conditions that are not displayed on the INTRA Platform. Bookings, booking responses/confirmations, shipment/cargo, value-added services, and any other service that a carrier performs for you are subject to the terms, conditions and exceptions of the selected carrier's contract of carriage or other agreement between you and the carrier which are available from the carrier, such as on the carrier's website. Please ensure you read and understand these carrier terms and conditions issued by the carrier. INTRA is an independent third party and does not set these carrier terms. Carrier rules and restrictions may include: the right to substitute the named and/or performing vessel(s) with another vessel or vessels at any time; the availability of space and equipment; that dates/times, schedules, arrival, berthing, departure, and transit times are estimated, given without guarantee, and subject to change without prior notice, and additional terms and conditions for value-added services. For bookings involving cargo destined for or carried/transhipped via the USA: Such booking confirmations are given subject to the Customer providing the correct cargo description in accordance with US Customs requirements.'

Intra Bookings

Scenario 2: MH Booking

Example: INCPR – INMUN – AEJEA

Create Booking Request

General Details

Carrier / NVOCC / Booking Agent: HAPAG-LLOYD Contract Number: 108111665 Booking Office: Enter Location...

Parties

Shipper: Enter Name... Forwarder: Jeena & Company (NEW DELHI) Consignee: Enter Name...

References

Shipper's Reference Number(s): Enter Number(s)... Forwarder's Reference Number(s): Enter Number(s)... Purchase Order Number(s): Enter Number(s)...

Transport

Move Type: Port, Ramp, or CY to Port, Ramp, or CY

Place of Carrier Receipt: Chawaspalay ICD/Sarnala, Punjab, INDIA (INCPR) Earliest Departure Date: 07-Jul-2023

Place of Carrier Delivery: Jeddah AL UNITED ARAB EMIRATES (AEJEA) Latest Delivery Date: dd-mmm-yyyy

Main Carriage

Port of Load: Mundra, Gujarat, INDIA (INMUN) ETD: dd-mmm-yyyy

Port of Discharge: Jeddah AL UNITED ARAB EMIRATES (AEJEA) ETA: dd-mmm-yyyy Vessel: Enter Vessel... Voyage: Enter Voyage...



INTRTRA Plan Book Document Track Analyze

Booking Request Submitted Successfully

Your Booking Details

INTRTRA Reference Number	Submitted By	Date
2027344865	VINOD NEGI	01-Jun-2023 05:55 GMT

Your booking request will be submitted for carrier confirmation.

If you need assistance, please contact INTRTRA Customer Service via Live Chat and refer to your INTRTRA Reference Number shown above.

View Reuse + New Go to Search

This booking response/confirmation is subject to the INTRTRA Legal Terms and Conditions, available at <http://www.intrtra.com/legal>. Additional carrier terms and conditions that are not displayed on the INTRTRA Platform. Bookings, booking responses/confirmations, shipment/carriage, value-added services, and any other service that a carrier performs for you are subject to the terms, conditions and exceptions of the selected carrier's contract of carriage or other agreement between you and the carrier which are available from the carrier, such as on the carriers website. Please ensure you read and understand these carrier terms and conditions issued by the carrier. INTRTRA is an independent third-party and does not set these carrier terms. Carrier rules and restrictions may include: the right to substitute the named and/or performing vessel(s) with another vessel or vessels at any time; the availability of space and equipment; that dates/times, schedules, arrival, berthing, departure, and transit times are estimated, given without guarantee, and subject to change without prior notice; and additional terms and conditions for value-added services. For bookings involving cargo destined for or carried/transhipped via the USA: Such booking confirmations are given subject to the Customer providing the correct cargo description in accordance with US Customs requirements.

Intra Bookings

Scenario 3: MH Booking

Example: INMUN – AEJEA

- A customer performs empty pickup from INCPR and handover at INMUN
- Please mention “Handover” and/or “Pickup” in the remarks

*Move Type
Port, Ramp, or CY to Port, Ramp, or CY

*Place of Carrier Receipt
Mundra, Gujarat, INDIA (INMUN) Earliest Departure Date
07-Jul-2023

*Place of Carrier Delivery
Jebel Ali, UNITED ARAB EMIRATES (AEJEA) Latest Delivery Date
dd-mmm-yyyy

INTTRA has found 16 matching HAPAG-LLOYD schedules. (Optional)

+ Add Pre Carriage (optional)

Main Carriage

Port of Load
Mundra, Gujarat, INDIA (INMUN) ETD
dd-mmm-yyyy

Port of Discharge
Jebel Ali, UNITED ARAB EMIRATES (AEJEA) ETA
dd-mmm-yyyy

Vessel
Enter Vessel...

Voyage
Enter Voyage...

+ Add On Carriage (optional)

Container

1. * Container Quantity/Type
20 Standard Dry (2200)

Container Comments
Enter Container Comments...

Shipper Owned

+ Add Haulage Details + Add Fumigation Details

Cargo

**NOTE: The sum of all Cargo Weights reflects the Gross Weight of the Cargo (excluding Tare) for the entire Booking. Inaccurate declaration of cargo weight may endanger crew, port worker, and vessel safety. Please verify the reasonable accuracy of this information prior to submission.

1. *HS Code *Cargo Description *Cargo Weight (Excl. Tare) Net Weight Gross Volume

00000 text 10001 Enter Weight... KG Enter Volume... CBM

Payment Details

Charge Type Payment Term Payer Payment Location

Select One Select One Select One Enter Location...

Comments & Notifications

Customer Comments
empty pick up from INCPR and handover at Mundra

Partner Email Notifications
Enter Email...
(You may specify up to nine (9) email addresses separated by commas)

Notify me regarding the status and update of this booking.

Thank you for your attention!



Follow our story



DISCLAIMER

This presentation contains forward-looking statements that involve a number of risks and uncertainties. Such statements are based on a number of assumptions, estimates, projections or plans that are inherently subject to significant risks, uncertainties and contingencies. Actual results can differ materially from those anticipated in the Company's forward-looking statements.