

Jordan - Import D/O process

Dear Customer,

Kindy follow the below for all Import D/O process:

- Payment to be done online to our bank accounts one day prior vessel arrival as per the invoice you receive on email or download from navigator:
- Submit bank slip, or copy of transfer, authorizations, guarantee letter, TAX ID and clearance decode on below emails: Jordan@service.hlag.com

Counter team will work on V/R, activation of the electronic D/O and confirm same back on email within 8 working hours from vessel arrival

Best regards,

Your Hapag-Lloyd Team