

Local **UPDATE**

Here's important import process information into South Africa to assist your cargo planning.

If you're shipping cargo to South Africa, here's an update on our import process to assist with your cargo planning. You might have seen our mail from December 22, 2023, where we shared very exciting news. From March 2024 onwards, you will enjoy faster and quicker invoice release, payment confirmation, and container release with the introduction of ODeX.

Why ODeX?

ODeX is a workflow tool to support your inbound cargo processes. As such, it helps you track your invoice instructions, tracking of your container release requests, allocation of your invoice payments, and reduces the need for email and phone follow ups.

To submit your Invoice Instruction / Pick Up Instruction / Container Release Instruction, please use our online digital platform ODeX : <https://online.odexglobal.com/>

Pick Up Instruction

The last date for submission of Pick Up Instruction will be two (2) working days before the vessel's arrival (ETA-2). If the Pick Up Instruction is received late or not received, container(s) will be planned for movement to an overstay depot by default.

- Please keep in mind that your pickup instruction on ODeX must be submitted latest two working days before the vessel's arrival. This will notify us whether your containers will require a Terminal Release or Overstay Release upon arrival.
- Overstay Release: Should you select this option, your container(s) will be planned for movement to an overstay facility on the day of discharge or within terminal allocated free time. Subsequent release of container(s) will need to be executed from the overstay facility.
- Terminal Release: with this option, the container(s) will have to be picked up directly from the terminal.

-
- We reserve the right to move all uncleared containers to an overstay facility from day three of vessel discharge (ETA +3).
 - Terminal congestion, limited transporter and booking availability on Navis may lead to terminal storage being incurred, same will be billed on customer's account.

Invoicing Instructions

- ODeX will be used to manage 100% of freight invoices, local charge invoices and time pending invoices.
- Invoice instructions must be submitted latest ETA -1, if the invoice instruction is received late or not received, then invoices will be issued to the consignee by default.

Container release Instruction

Terminal and Overstay releases will only be processed once all of the below requirements are fulfilled:

- Surrender of OBL along with necessary endorsements (where needed)
- Submission of required release documents
- Upload of proof of payment

Best Regards,

Keep in touch



