

Dear Customer,

To improve service quality and serve you better, we would like to provide you the new empty container return procedure

Details follow:

All involved parties should always check Hapag Lloyd website just before returning an empty container to PCT.

<https://www.hapag-lloyd.com/en/services-information/offices-localinfo/europe/greece/local-info/import-empty-return-greece.html>

All empty entrance tickets are issued only after containers leave the Terminal and within 2 hours of their exit time.

In case empty units should return into the terminal, it is necessary to :

- Login into PCT system: <https://eservices.pct.com.gr/my.policy>
- Insert container and booking number to find your ticket
- Add your trucker code to the specific ticket.

In case of a foreign driver who is not registered into Pct system, please provide us with his card number and HL will proceed with the issuance of a ticket

In case the site mentions as a return the cooperating Container Depot, return form (Customer release) is necessary to be delivered