

Dear Customer,

We appreciate your continued partnership with Hapag-Lloyd and would like to notify you the new registered accounts for Hapag-Lloyd AG to ensure a smooth payment clearing and invoice processing. Starting from February 1st, 2024, please follow the instructions included in Hapag-Lloyd AG (Area Romania) invoices as follows:

Bank Account Holder: Hapag-Lloyd Aktiengesellschaft		
Beneficiary Bank:	Citibank Europe plc, Dublin – Romania Branch	
Bank Address:	82-94 Buzesti, Tiriac Tower Building, 1st Floor, Bucharest	

-- bank account #1

Account Name:	EUR Account
Account Number:	653039
BIC Code:	CITIROBUXXX
IBAN (if applicable):	RO 68 CITI 000000000653039

-- bank account #2

Account Name:	USD Account
Account Number:	653055
BIC Code:	CITIROBUXXX
IBAN (if applicable):	RO 24 CITI 000000000653055

Additionally, we kindly request that you include the invoice number in the payment reference or description. It is crucial to provide accurate details as provided in the invoice to ensure that your payment is allocated to the correct account promptly.

If you have any further questions or require any assistance regarding the payment process, please feel free to contact our dedicated customer support team at <u>Romania@service.hlag.com</u> and/or <u>accounts.ro@hlag.com</u>.

We are here to assist you and ensure a seamless experience.

Thank you for your prompt attention to this matter. We truly value your business and appreciate your cooperation in facilitating the payment to our new account.

We look forward to continuing our successful business relationship.

Best regards,

Marius-Catalin Stoian Country Office Manager Hapag-Lloyd Romania Srl as Agent of Hapag-Loyd AG