Gemini Cooperation

Hapag-Lloyd

Hapag-Lloyd & Maersk are entering into an operational cooperation in 2025



With Strategy 2030 we continue our strive to become the "Undisputed Number One for Quality"







The Gemini Cooperation will be an important enabler to deliver on our Strategy 2030







Reliability

Connectivity

Sustainability

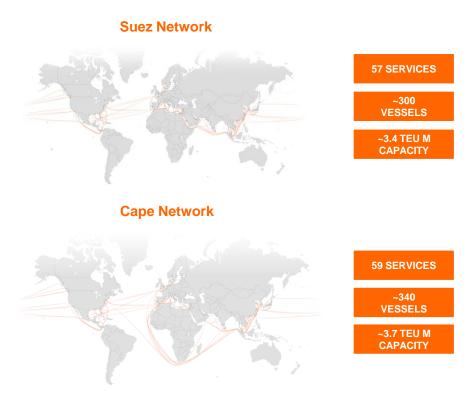
Gemini Cooperation: Hapag-Lloyd will leave THE Alliance and team up with Maersk

- A long-term agreement has been signed with Maersk and will start in February 2025
- Partners have been informed that we will leave THE Alliance end of January 2025



We are prepared to deliver a reliable ocean transport: Aligned network ready for Suez Canal and Cape of Good Hope

- Due to the on-going conflict in the Red Sea a contingency Cape Network has been set-up
- As like-minded partners we have jointly and efficiently prepared options to ensure a smooth start of the cooperation, with flexibility to adapt
- Both networks will deliver on reliability and connectivity, powered by the innovative Hub & Spoke Network
- Both networks ensure broad port coverage with an efficient mainliner network, dedicated shuttle services and complementing feeder services
- Decision on final network option for launch of Gemini Cooperation to be communicated in October



The Gemini Cooperation Suez Network will consist of 57 services...



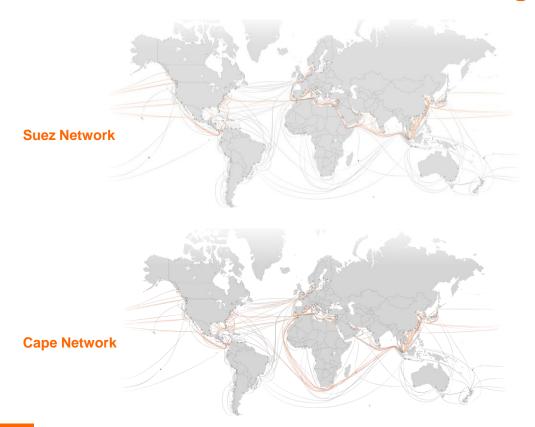


The Gemini Cooperation Cape Network will consist of 59 services...





... and either network will be an integral part of Hapag-Lloyd's overall network of around 120 services globally in total



Beyond scope of Gemini cooperation

- AFRICA
- EUROPE CANADA
- INDIA NORTH AMERICA
- LATIN AMERICA ASIA
- LATIN AMERICA EUROPE
- INTRA AMERICAS
- INTRA EUROPE
- INTRA ASIA
- OCEANIA



Gemini Cooperation will enable us to offer significantly higher quality liner services to our customers

Our value proposition ...

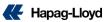






... your benefit

- Enable >80% on-time delivery of your cargo
- Link all your relevant markets with fast and resilient transit times
- Accelerate the decarbonization of your supply chains



We will deliver industry leading reliability through an efficient network to ensure on-time delivery of your cargo

RELIABILITY

Industry leading schedule reliability of >90%



Punctuality Promise

Strong focus within Gemini Cooperation on schedule reliability¹⁾ to increase on-time delivery on box level from today ~50% to >80% across the Hapag-Lloyd network



Robust & Resilient Network

 Efficient mainliner network with (mostly) controlled hubs & owned shuttles will improve reliability and port coverage



Balanced Partnership

Strategically aligned partners with equal rights will result in faster decision-making, backed by contractual obligations



Our state-of-the-art operational model will improve how we transport your cargo throughout the entire network

CONNECTIVITY

Excellent
network
coverage with
efficient
connections and
competitive
transit times



Tailored Hub Ports & Controlled Operations

 Network centered around hubs that are mostly jointly controlled and managed by Gemini Cooperation partners



Dedicated Shuttle Network and complementing feeders

- Large and dedicated shuttles run by Gemini Cooperation partners will serve an extensive port network
- Smaller sized feeders operated by either Hapag-Lloyd or strategic suppliers will complement the network in specific markets



Synchronized Connections

 Frequent shuttles in synchronized connections with reliable mainliners will half dwell times and allow cargo to reach the desired destination faster



With our Strategy 2030 we aim to become a Sustainability Driver to accelerate the decarbonization of the industry

SUSTAINABILITY

Accelerate decarbonization efforts

Decarbonization is central to our Strategy 2030

- Absolute GHG emission reduction targets to align with 1.5-degree trajectory
- Reduce absolute emissions by over 1/3rd by 2030¹⁾ and net-zero by 2045
- Further enhance green product offerings towards our customers

Levers that will enable decarbonization



Effective Hub & Spoke model



Strategic terminal hubs



Speed optimization



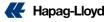
Alternative fuels



Larger ships



Reduced waiting times



Gemini Cooperation is an important enabler to reduce carbon emissions driven by a significantly more efficient network

Joint ambitions with a like-minded partner



Larger vessels in core network

 Hub & Spoke setup allows us to consolidate transport and deploy larger vessels on high-demand routes with higher efficiency

Better utilization of network

 More targeted deployment of vessels for the respective market requirements leveraging the shuttle network with large vessels instead of calling every port

Optimized speed profile and port stays

 Higher reliability and less unproductive times from, e.g., waiting times in ports allow for optimization of service speeds and less speed-ups



With Gemini we are building on a hub & spoke network that will be a key enabler to reach >80% on-time delivery of your cargo

What is Hub & Spoke?

- A network design used in various industries, including transportation and logistics
- Large international airlines are a prominent example who usually operate a Hub & Spoke network
- This model features a number of central hubs connected to multiple spokes
- These central hubs facilitate the movement of goods from the spokes

Why is Gemini building on Hub & Spoke?



Classic networks are much more vulnerable, leading to operational performances below customer requirements

- Recent years have highlighted the vulnerability of classic network designs to global disruptions
- This causes inefficiencies in global supply chains and lowers industry reliability to 50-60%



A new approach is needed to increase schedule reliability and to bring on-time delivery of cargo to >80%

 Deploying a Hub & Spoke network will boost our schedule reliability and lay the foundation to significantly increase the on-time delivery of cargo



The Gemini Hub & Spoke model will make the joint network much more reliable and resilient, with fast and flexible connectivity

Our network principles...

Efficient mainline rotations (+)

2-3 main port calls per region incl. strategic hubs



...bring strong advantages

Shorter round voyage times, more resilience and less sources of disruption



Most hub terminals controlled by Hapag-Lloyd or Maersk with close operative interfaces



Consistent high-quality levels and shorter port stays, avoiding hub congestion



Dedicated shuttles with 2-3 port calls and high reliability / plannability



Wide coverage with higher flexibility to adapt to customer demands more quickly

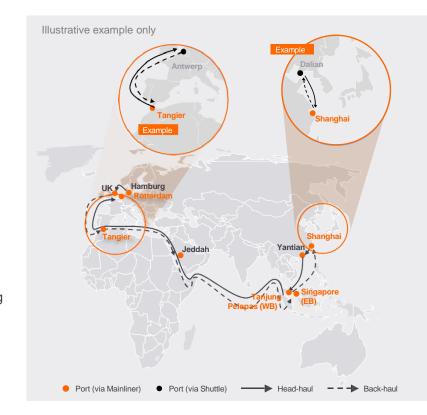
Synchronized connections

Connections from mainliners to mainliners and to shuttles will be synchronized



Clockwork network significantly reducing dwell times for vessels and containers

These principles will also allow us to better adapt to external shocks, e.g. geo-political situations







Our mainliners will become significantly more attractive in the Gemini Cooperation network and direct connections remain a key element

Efficient Mainline Rotations

- Most of today's directly served volumes will remain on direct connections
- The reduced number of port calls make the services less vulnerable to disruption and thus increases reliability
- The round voyage times thereby decrease, creating faster connections on the key trade corridors

More than half of the volume will remain direct



Fewer port calls due to leaner mainline service structures

>80% of the volume gets faster or remains same¹⁾



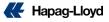
Hubs play a crucial part in on-time delivery and Gemini will thus be centered around mostly owned and/or controlled terminal hubs

Mostly controlled and/or owned Hub Terminals

- Most terminals are owned and / or controlled by Hapag-Lloyd or Maersk and have been carefully selected for top quality and reliability
- Many of these hub terminals already have industry-leading performance and we will continue to work on innovative concepts like side-by-side connectivity
- Controlling the hubs enables close integration of planning and execution between liners and terminals e.g. allowing preferred berthing and more cranes working the vessel



On-time departure and arrival will create fast and reliable connections



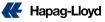
A broad shuttle network will increase flexibility to adapt to changing demands more quickly and ensures wide coverage

Broad Shuttle Network

 Shuttles will serve 2-3 ports exclusively with aligned and synchronized schedules to the mainliners, reducing dwell times for vessels and containers

- This makes rotations short, more resilient and adaptive to fluctuating market demands
- They will primarily sail from either Hapag-Lloyd or Maersk controlled hubs, with the aim of ensuring the highest level of agility, connecting hubs to strategic markets with clockwork reliability
- The shuttles are mid-size mainline vessels and operated by Gemini Partners with a firm weekly allocation

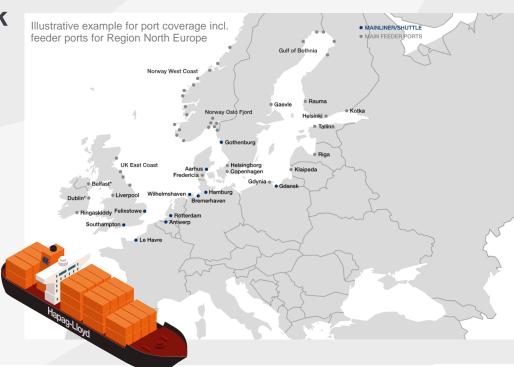


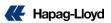


Our feeder network will enhance our broad connectivity in specific markets

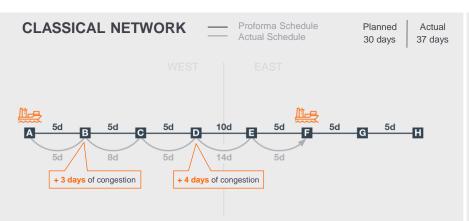
Complementing Feeder Network

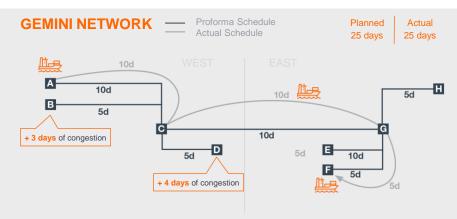
- Smaller sized vessels operated by either Hapag-Lloyd or strategic suppliers
- Extension of our existing hub and shuttle port coverage ensuring seamless connectivity in specific markets
- Next to our mainliner and shuttle network, an integral part to support our customers cargo planning globally
- Supporting the optimization of routes and vessel deployments to contribute further to our reliability goals





When comparing a classical network to Gemini, along a practical example, the strong advantages become even more visible





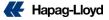
The box is booked from A to F

- The vessel leaves port A on time
- At port B, there is a 3-day congestion, delaying the vessel
- This delay affects the rest of the voyage and all the cargo
- This increases the risk of more delays at other ports because the vessel keeps missing its berthing windows

The box arrives only after 37 days - with a delay of 7 days

- The box is loaded onto a shuttle from port A to hub port C
- At hub port C, the box is loaded onto the mainliner on schedule
- Congestion at ports B and D does not affect the mainliner
- The box arrives at hub port G on time and transfers to the shuttle to port F

The box arrives after 25 days - as planned



To sum it up: The Gemini Cooperation will deliver significantly higher quality liner services and help to deliver our Strategy 2030 ambitions



RELIABILITY

Industry leading schedule reliability of >90%

Enable >80% on-time delivery of your cargo



CONNECTIVITY

Excellent network coverage with efficient connections and competitive transit times

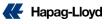
Link all your relevant markets with fast and resilient transit times



SUSTAINABILITY

Accelerate decarbonization efforts

Accelerate the decarbonization of your supply chains



Two network options released on September 10th with the target to release full schedules for chosen network option still in October

Here is what you can expect until the start in February 2025

17.01.2024

Q1 2024

From **Sept 10th**

October

Q4 2024 February 2025

Gemini Cooperation Announcement INFO SHARING
Customers And
Partners Info

Hapag-Lloyd informs it will leave THE Alliance

CUSTOMER RELEASE

Both network options including service shuttles and feeders

FULL SCHEDULE RELEASE

to Customers and Partners for the new network

New network to be considered in the contract season SYSTEM READINESS

including vessel phase-in plans for a seamless cargo transition GEMINI COOPERATION START OPERATIONS

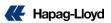
Hapag-Lloyd leaves THE Alliance

WE CONTINUE TO SERVE

our customers based on our existing THE Alliance product

WE STICK TO OUR PROMISES

We will honor all existing contracts, also beyond February 2025





DISCLAIMER

Disclaimer

This presentation contains forward-looking statements that involve a number of risks and uncertainties. Such statements are based on a number of assumptions, estimates, projections or plans that, by their nature, are subject to significant risks, uncertainties and contingencies. Actual results may differ materially from the Companies' forward-looking statements and expected results.

