

Ease of Doing Business – Import ODeX Payments at No Charge

Dear Customer,

Hapag Lloyd continuously strives to offer ease in doing business and enhancing better customer experience.

We are pleased to announce that from **19th of December 2022**, we are launching instant online payments on the ODeX Platform, **at no charge**. This will enable you to make payment transactions anytime and anywhere in the world, without the hassle of paperwork or visiting banks.

You are advised to make all INR invoice payments via ODeX Portal at <http://www.odexglobal.com>

Please note -

- As the free service online payment platform is highly efficient and gives you instant payment confirmation, with effect from 1st February 2023, NEFT/RTGS details shall be no longer be accepted.
- All receipts shall be available on ODeX only.
- Our DO release TAT shall remain the same i.e., 4 working hours post payment confirmation but although, any payments confirmed until 1600 hrs IST, the DO release will be on the same day.
- DO will be released on the next working day for all payments made on holidays or weekends.

E-Payment Module on ODeX

Please find below steps for making the payments:

Step 1: Visit www.odexglobal.com & Login to select the eDO option.

Step 2: Enter the BL details.

Step 3: Select the Invoice

Step 4: Click on quick pay option (VAN/Net banking/OPL) to proceed further for FREE Service Payments

For more details, please download the Manual from Help Menu under EDO section after logging in to www.odexglobal.com and for new registration at ODEX website and queries: Please call ODeX support at **+91 9863 122 122** or write e-mail to support@odex.co

Should you have any questions, please feel free to reach out to us and we will be happy to assist.

Best Regards,
Hapag Lloyd (India)