

**From August 1, 2023, all import invoice payments in India will be accepted  
exclusively via ODeX**

**Dear Customer,**

Here's an update concerning your import invoice payments in India. From August 1, 2023, these payments will only be accepted online through the ODeX online portal.

The process is simple and available to you at all times. To access the Payment Module, please log in to [ODeX](#) and follow the steps below:

1. Visit [www.odexglobal.com](http://www.odexglobal.com) and log in
2. Select the eDO option.
3. Enter the BL details.
4. Select the Invoice.
5. Click or tap on the quick pay option (VAN/Net banking/OPL) to proceed further for free Service Payments

In addition, we've implemented a bank transfer option in ODeX to simplify your payment process. To do this, add the Bank Account below on your Bank Payer list.

- Bank Name: DBS Bank India Ltd
- Branch Name: Nariman Point
- Account Name: Hapag ODeX Account
- Account Number: 9190HPGLYD
- Account Currency: INR

After adding the Hapag ODeX Account to your payer list, you can make your payments directly via IMPS / RTGS / NEFT. Here's an overview of the process:

1. Calculate the total value of all the Invoices that you wish to pay and transfer.
2. Transfer the total amount from your bank account to the Hapag ODeX account.
3. Visit [www.odexglobal.com](http://www.odexglobal.com) and log in to select the eDO option.
4. Select all invoices that you paid through your Bank transaction.
5. Click on Quick Pay and select the Bank Transfer option to update the UTR No, total amount paid, and transfer date.
6. Select the Terms & Conditions tab and click on Pay. You will get the pop-up message to confirm the payment details. Please click "Yes"
7. Now the payment status will be changed to "Payment Initiated" and Payment status will be changed to "Payment Confirmed" within 45 Minutes.

For more details, log in to [www.odexglobal.com](http://www.odexglobal.com), go to the EDO section and download the Manual from the Help Menu. For new ODeX registration and queries, please call ODeX support at +91 9563 122 122 or write an e-mail at [support@odex.co](mailto:support@odex.co)

Best regards,

Hapag-Lloyd India