

With the new Customs Clearance online solution, you can clear your customs quickly, easily, and directly with Hapag-Lloyd. The tool not only saves you time but also guides you through each step of the customs clearance process. Simply enter all the necessary data and Hapag-Lloyd will take care of everything else. With this new solution, all regulations are met and your cargo is smoothly transported to its final destination.

Our Customs Clearance online solution is available for all exports and imports from/to Australia, Belgium, France, Germany, the Netherlands, Spain, the United Arab Emirates, and the United Kingdom, with more countries to come.

#### **Your Benefits**



# **Easy Process**

Customs Clearance is a fully guided online solution and simple to use.

### **Reliable Handling**



Our experts take care of your customs clearance and ensure that all local regulations are met.

## Time Saving



Handle your customs efficiently and use your time for other tasks.

#### How to use the new Customs Clearance solution

- **1.** Go to the **Customs Clearance section** on our website and click on the button "Go to Customs Clearance."
- **2.** Enter your individual log-in credentials (same as Online Business) and you will be led directly to the fully guided online solution.
- **3.** Fill in the power of attorney the first time you enter and wait for acceptance. As soon as your request is accepted, you can follow the next steps.
- **4.** In the section "New Declaration," choose your country and declaration type, select your shipment, and enter your declaration data.
- 5. Accept the terms and conditions and click "Submit."

**Go to Customs Clearance** 

