Customer**Info**



Import loads – Change of Final Destination in Mexico

June 26, 2018

Dear Customer:

Recently the requests for changes to final Destination have been increased prior to Arrival to Mexican Ports and / or once cargo discharge is completed.

This situation has occurred considering that for Mexico Importer, the location confirmed at origin, in some cases it is being handled as a generic point such as Guadalajara, Mexico, Monterrey or Toluca. However, each of these locations included in the Bill of Lading or the ones requested by customer, have a specific code and cost in Hapag-Lloyd system. Therefore, it is important that correct final destination is requested at origin.

Example 1 (Incorrect)

Place of Delivery en B/L: Monterrey

Delivery Final Destination requested by consignee: Apodaca

Example 2 (Correct)

Place of Delivery en B/L: El Salto Delivery Final Destination: El Salto

In case that Bill of Lading does not include the correct final Destination where container should be delivered, shipment will be subject to the following charges:

Differential cost for Inland transport per container

Change of Destination fee USD 350 per B/L

In view of above, please kindly request to your shippers to clearly indicate the correct location as Final Destination which must be included in the Bill of Lading as Place of Delivery.

Any question, please do not hesitate to contact us.

Best Regards,

Import Customer Service