

■ Verified Gross Mass (VGM) – SOLAS Regulation

June 10, 2016

Dear Customer,

We would like to update you regarding the new **SOLAS** regulation about the containers' verified gross mass (**VGM**) with effective date **July 1, 2016**.

Our new VGM web tools are available, now. We have renewed the [Hapag-Lloyd Online Business](#) together with the new design of our website.

What is new at Hapag-Lloyd?

Hapag-Lloyd Submission Tools

- webVGM
- VGM Excel

Registration Types

- VGM only Registration
- Full Online Business Registration

Additional Support from Hapag-Lloyd

- Reminder Mails if a VGM is missing
- Answer Message per email if a VGM is successfully processed (for VGM Excel and webVGM only)
- Aperak Message (for EDI submission via Portals or bilateral EDI connection)
- Monitoring via webVGM (for Full Online Business Registration)

What are the benefits of using the Hapag-Lloyd tools webVGM and Excel VGM?

- Send more than one VGM of different shipments with just one submission
- Third parties, who have no direct business with Hapag-Lloyd, can submit the VGM via VGM only Registration
- Using our tools, you will get an answer message by email
- webVGM: Pre-checks are done at time of VGM entry (correct shipment number, Container Number known, VGM within the range max. gross weight – min. tare weight)
- VGM Excel: there is no need to login, just download the Excel VGM Template once, save it and send your VGM
- Follow up your VGM transmission status by using Online Business

So do not wait to send us the VGM. Start now, register and use our new tools we have developed for you!

In addition to our new tools, we have collected the bullet points for the 1st of July.

Important Facts

- Use e-channels for VGM submission (Hapag-Lloyd webVGM or VGM Excel, bilateral EDI connection, existing Portals like INTTRA, GT Nexus, CargoSmart, Dakosy).
- Send your VGM immediately after packing and sealing to avoid delays and errors within the VGM transmission.
- Manual VGM submission might evoke such delays and errors. Hapag-Lloyd has implemented a manual VGM submission [fee](#) , for further details please contact your local office.
- Be prepared to send a VGM for shipments which starts before but transshipped after July 1, 2016.
- Get our VGM cut-off and the 'No VGM No Gate-In' Terminals from your Booking Confirmations.
- Start now with the Full Online Business Registration as it takes some time to process the registration.
- The VGM is an operational weight and is in no relationship with the MTD weight from your Shipping Instruction, which have documentary functions. In addition, the VGM will differ in every case from the MTD weight, as the VGM includes the tare weight and the B/L does not.

There is so much more to discover! We have stored every relevant VGM information on our webpage. Just follow the below links.

Further Information

- [Customer User Guide](#) (PDF)
- [VGM FAQs](#)
- [General Information](#)
- [VGM Info-Graphic](#) (PDF)
- [Log in for VGM submission](#)

We hope you are ready for the 1st of July. If you still have any concerns, please do not hesitate and contact your local Hapag-Lloyd office.

Kind Regards,

Hapag-Lloyd AG