Customer Info



Counter & Payment Details Hapag-Lloyd (Australia) Pty Ltd

October 25, 2021

Dear Customer,

For Bill of ladings Across Australia, please send post or courier to:

| Street Address | Postal Address |
|-----------------------------|-----------------------------|
| SUITE 3.01 LEVEL 3 | GPO BOX 218 |
| 19 HARRIS STREET | SYDNEY NSW 2001 |
| PYRMONT NSW 2009 | AUSTRALIA |
| <u>AUSTRALIA</u> | HAPAG-LLOYD (AUSTRALIA) PTY |
| | LTD |
| HAPAG-LLOYD (AUSTRALIA) PTY | |
| <u>LTD</u> | |

For Payments, across Australia please deposit payments into below accounts

AUD Account Details:

Account Name: Hapag-Lloyd (Australia) Pty Ltd Bank
Name: Citibank, N.A. (Sydney Branch) Bank
Address: 2 Park Street, Sydney NSW 2000 BSB:

242-000

Account Number: 233440019
Swift Code: CITIAU2X
Currency: AUD

USD Account Details:

Account Name: Hapag-Lloyd (Australia) Pty Ltd Bank
Name: Citibank, N.A. (Sydney Branch) Bank
Address: 2 Park Street, Sydney NSW 2000 BSB:

242-000

Account Number: 233440108
Swift Code: CITIAU2X
Currency: USD

For payments in USD, please note that all intermediary bank fees are for the customer's accounts.

Please make payment in AUD only unless there is a pre-approved agreement with Hapag Lloyd to pay in USD

To ensure correct allocation of funds and timely release of bills/cargo, we request for you to include the following minimum information as the reference on your EFT transfer/comm Pay transfer and send email to au_fin_ar@hlag.com

Customer Info



- Hapag-Lloyd invoice number/s, or
- Your Company name or your Customer Account number. The latter can be found on our invoice in the format: CUSTOMER: 50823548
- BL Number

Note:

- For EFT payments:
 - o Documents will be released only when EFT payments are credited in our bank account.
 - o For AUD payments please transfer 2 working day in advance to avoid delays
 - o For USD Payments please transfer 3 working days in advance to avoid delays
- For ComPay payments:
 - Documents will be released basis ComPay payment advice the following day after the payment.
 - We will not wait for payment to be credited in bank

For expedited releases, ComPay is a faster option

Please make sure there is no old outstanding pending for old shipment to avoid delays

Note: Our delivery orders are released to consignee registered email addresses only

For further information please contact your local Hapag-Lloyd office.

Kind Regards,

Hapag-Lloyd (Australia) Pty Ltd as agent of Hapag-Lloyd AG Australia@service.hlag.com