## CustomerInfo



## • Chassis Demurrages Mexico

Mexico City, November 17th, 2021

Dear Customer,

With this letter we need to inform you that due to the current operating conditions, where waiting times at warehouses, customer plants and at ports have increased, which are seriously affecting the truck availability, we are forced to make adjustments for chassis free times for the benefit of all users.

Additionally, there are external causes such as lack of drivers due to Covid issues, migration of drivers, and delay in delivery times of trucks and spare parts, in addition to the increase in cargo volumes.

We see the need to adjust our bases for the calculation of platform / chassis delays, which will be effective as from December 1st, 2021 as follows:

Segment	Tandem or Single	Free time	After Free Time	Rate per container after Free Time
Long Haulage	Tandem same customer	8 hours	every 8 hours* complete tandem	175 USD
	Tandem different customers	4 hours	every 4 hours	175 USD
	Single	4 hours	every 4 hours	175 USD
First / last mile	Tandem same customer	8 hours	every 8 hours* complete tandem	175 USD
	Tandem different customers	4 hours	every 4 hours	175 USD
	Single	4 hours	every 4 hours	175 USD
Reefer	Tandem same customer	8 hours	every 8 hours* complete tandem	225 USD
	Tandem different customers	4 hours	every 4 hours	225 USD
	Single	4 hours	every 4 hours	225 USD

With these adjustments, we do expect to have higher capacity of trucking power available and improve our trucking assignment times for carrier haulage movements.

Thank you in advance for your understanding and cooperation, releasing the units faster at your facilities.

Sincerely,

Hapag-Lloyd México As agent of Hapag-Lloyd AG