

Hapag-Lloyd Inland

United Kingdom

HAMBURG BAY



New Carrier Haulage Set Up for a Better Customer Service Experience

Hapag-Lloyd now offers multiple Carrier Haulage solutions for your Import and Export shipments. Our goal is to improve the management of your supply chain and to provide you with the best in class Inland transport service.

Our Offer

- Tailor-made solutions for all your Inland needs:
 - Port – Door
 - Port – Rail – Ramp (customer arranges final mile) (NEW FOR IMPORTS ONLY)
 - Port – Rail – Door
 - Same options as above for Exports
- Contact details of your arranged Carrier Haulage trucker will be provided in advance to enable direct communication in case it is needed (NEW)
- Dedicated inhouse customer service team focusing on your haulage enquiries, handling required changes and addressing possible concerns
- Extended booking window for all Import haulage, seven calendar days after vessel sailing, to enable earlier booking of your door and ramp deliveries (NEW)
- Early notification of any missing load references, minimalizing on-site delays (NEW)

Your Benefits

- Single entry point management of end to end transport
- Fast and reliable updates and direct communication with appointed provider
- Reduced workload thanks to a seamless supply chain
- Easy booking and documentation process
- Timely arrival of your cargo

Hapag-Lloyd Inland – Going the Extra Mile

For further information, please contact your local **Hapag-Lloyd Sales** or **Customer Service representative** or visit www.hapag-lloyd.com

