## Customer**Info**



## AUSTRALIA / NEW ZEALAND: Changes in Booking Window

3<sup>rd</sup> October 2022

Dear Customer,

The booking window is the period of time in which the vessel is open to bookings.

Please note that the booking window has now been revised from 3<sup>rd</sup> October 2022, as follows:

- Ex AU
  - o 60 days for CA accounts
  - 45 days for non-CA accounts
- Ex NZ
  - o 60 days for CA and non-CA accounts

Any booking placed earlier than 45 days from the Estimated Time of Departure (ETD) ex AU, that does not have a CA will be cancelled. The cancellation message will be sent to the registered email address.

For further information, please contact your local Hapag-Lloyd office.

Kind regards,

Hapag-Lloyd (Australia) Pty Ltd as agent of Hapag-Lloyd AG