

HAPAG-LLOYD AKTIENGESELLSCHAFT

HAMBURG

- ISIN DE000HLAG475 -

- Securities Identification Number HLAG47 -

Ordinary Annual General Meeting 2024

(virtual general meeting)

Technical Information on the use of the InvestorPortal, shareholder hotline and shareholder service

For the use of the InvestorPortal, in particular for participating in the Annual General Meeting and exercising the voting right via the InvestorPortal, you need an internet connection and a computer or another internet-capable terminal device.

In order to be able to optimally reproduce the image and sound transmission of the Annual General Meeting, a stable internet connection with a sufficient transmission speed is recommended. For the video and audio transmission of the Annual General Meeting you will also need loudspeakers or headphones.

In good time before the Annual General Meeting, a test sequence (image and sound) will be offered at the internet address www.hapag-lloyd.com/hv, with which you can check the suitability of your hardware and software for the image and sound transmission of the Annual General Meeting.

You can access the InvestorPortal by entering the shareholder number and the corresponding access password (for more details on the use of the InvestorPortal, please refer to section 2 of the convening notice).

On 30 April 2024, from the beginning of the Annual General Meeting, you can follow it live in picture and sound at the internet address

www.hapag-lloyd.com/hv

by entering the aforementioned access data.

In order to avoid the risk of restrictions in the exercise of voting rights due to technical problems during the Annual General Meeting, it is recommended - as far as possible - to exercise the voting right already before the beginning of the Annual General Meeting. Via the Company's InvestorPortal, duly registered shareholders will be able to exercise their voting rights as of 9 April 2024.

Further information on the InvestorPortal as well as the terms of use for the InvestorPortal are available at the internet address www.hapag-lloyd.com/hv.

If you have any technical questions regarding the InvestorPortal or the video and audio transmission of the Annual General Meeting, please do not hesitate to contact the shareholder hotline at the following telephone number **+49 (0) 89 30903 6330** before and during the Annual General Meeting.

The shareholder hotline is available from 9:00 a.m. to 5:00 p.m. Monday to Friday (except on public holiday).

For technical questions before the start of the Annual General Meeting, you can also contact our shareholder service by e-mail at the e-mail address investorportal@computershare.de.