

**Information for shareholders and their representatives on data protection regarding the processing of data for the purposes of the Annual General Meeting of Hapag-Lloyd Aktiengesellschaft on 30 April 2024**

We would like to inform you as our shareholder or a representative herewith about the personal data we process in the context of the preparation, implementation and postprocessing of our Annual General Meeting and about the rights you are entitled to in accordance with the Regulation (EU) 2016/679 (General Data Protection Regulation – GDPR) and the Federal Data Protection Act (BDSG) regarding the processing of your data.

We will hold the Annual General Meeting on 30 April 2024 as a virtual meeting without the physical presence of the shareholders or their representatives (except for the Company's nominated voting agents). Duly registered shareholders or their representatives have the opportunity to follow the Annual General Meeting live in picture and sound and to exercise their shareholder rights via the Company's InvestorPortal accessible at [www.hapag-lloyd.com/hv](http://www.hapag-lloyd.com/hv) (**InvestorPortal**). Shareholders who have not registered may still follow the Annual General Meeting live in picture and sound via the InvestorPortal but cannot exercise their shareholder rights. The InvestorPortal is operated exclusively on our behalf and in accordance with our instructions by our service provider Computershare GmbH & Co. KG, 80249 Munich, Germany.

**Controller**

Hapag-Lloyd AG  
Ballindamm 25  
20095 Hamburg  
Deutschland

**Executive Board of Hapag-Lloyd AG:**

Rolf Habben Jansen (CEO), Donya-Florence Amer, Dheeraj Bhatia, Mark Frese, Dr. Maximilian Rothkopf

**Categories of personal data**

We process the following personal data of our shareholders:

- First and surname, title if applicable, date of birth,
- Address and other contact details,
- Nationality,
- Share-related data (e.g., number of shares, type of ownership of share, shareholder number),
- Access data for the InvestorPortal,
- Login data,

- Retrieved or requested data,
- Date and time of the retrieval,
- Message whether the retrieval was successful,
- Type of web browser and operating system used,
- Referrer URL (the previously visited page),
- IP address,
- Other data accrued when conducting the Annual General Meeting (e.g., information on motions, questions, granting proxies, nomination proposals and other requests of shareholders or their representatives submitted with a view to the Annual General Meeting as well as your voting behaviour).

In addition, we process the contact details of any representative authorised by the shareholder (if any).

If shareholders or their representatives contact us, we also process the personal data required to respond to the respective request, such the email address or telephone number.

Your browser may automatically transmit this data to us when you visit our website.

#### **Source of personal data**

We, or the service providers we mandate, receive the shareholders' personal data either from the shareholders themselves or from the shareholders' custodian banks that have been mandated to hold our shares in custody.

If you act as a shareholders' representative, we will receive your personal data from the shareholder who has granted you the authorisation or directly from you if your conduct in the Annual General Meeting is affected.

#### **Purposes and legal basis of the data processing**

We process personal data of shareholders and their representatives in compliance with the provisions of the GDPR, the BDSG, the German Stock Corporation Act (AktG) and other relevant legal regulations.

We process your personal data in order to prepare, conduct and follow up the virtual Annual General Meeting, and in this regard to fulfil our duties towards the shareholders and their representatives, in particular to:

- process the registration to and participation of shareholders and representatives in the Annual General Meeting (e.g., to check the identity, entitlement to participate, send out invitations and access data, prepare the attendance list and keep it available for inspection, send out voting rights cards) and

- enable shareholders and representatives to exercise their rights at the Annual General Meeting (including issuing and revoking proxies and instructions, and exercising rights to vote, to propose motions, to make statements, to speak and to receive information as well as the right to object to resolutions of the Annual General Meeting in the manner described in the respective convocation to the Annual General Meeting)

Processing your personal data is necessary for the proper conduct of the virtual Annual General Meeting. If the necessary personal data are not provided to us, we are not able to allow participation in the Annual General Meeting.

The legal basis for these processing operations is Art. 6 (1) lit. c) GDPR in conjunction with our obligations under stock corporation law pursuant to sections 67e, 118 et seq. AktG.

We process your personal data furthermore in order to comply with our legal obligation to maintain the share register. The processing is necessary to fulfil our obligation under stock corporation law pursuant to section 67 AktG. The legal basis for processing your personal data is Art. 6 (1) lit. c) GDPR.

In addition, your personal data may also be processed to fulfil other legal obligations, such as regulatory requirements as well as storage obligations under stock corporation, commercial and tax law. For example, we are obliged to record the power of attorney when you authorise the voting agent nominated by us for the Annual General Meeting in a verifiable manner and to keep it for three years in an access-protected manner. In these cases, Art. 6 (1) lit. c) GDPR together with the respective statutory rules form the relevant legal basis.

We process your personal data also when using the InvestorPortal in order to be able to technically deliver the website to your computer and thus the organisation and implementation of the Annual General Meeting. The legal basis for this is Art. 6 (1) sentence 1 lit. c) GDPR. The InvestorPortal also uses cookies which are technically necessary for the operation of the InvestorPortal. The legal basis for this processing is section 25 (2) No. 2 TTDSG. Apart from that, we base the processing of the data on the legitimate interest pursuant to Art. 6 (1) sentence 1 lit. f) GDPR, as far as the data processing is adequate for the preparation and implementation of the virtual Annual General Meeting. A provision of personal data is not required by law or contract in this regard.

#### **Categories of recipients of data**

Service providers of Hapag-Lloyd AG mandated for the purpose of conducting the Annual General Meeting will receive from Hapag-Lloyd AG only such personal data as are necessary for the performance of the mandated service and will process the data

exclusively on behalf of and in accordance with the instructions of the Company (e.g., Computershare or ADEUS Aktienregister Service-GmbH, Königinstraße 28, 80802 München, to maintain a share register). All our employees and all employees of external service providers who have access to and/or process personal data are obliged to treat this data as confidential.

In connection with the organisation and implementation of the virtual Annual General Meeting, your personal data may be disclosed under certain circumstances to other shareholders or their representatives as well as intermediaries and shareholders' associations (e.g. by granting access to the list of participants required by law, when exercising shareholder rights or statements at the Annual General Meeting). Furthermore, motions or other requests you have made that are subject to publication can be made publicly available.

Finally, we may be obliged to transmit your personal data to other recipients, such as when publishing voting rights notifications in accordance with the provisions of the German Securities Trading Act (Wertpapierhandelsgesetz), or to authorities in order to comply with statutory notification obligations (e.g., to financial or criminal prosecution authorities).

We may also transmit your personal data in connection with the Annual General Meeting to our legal advisers, tax advisers or auditor, as far as it is necessary to preserve our legitimate interest (e.g. to hold the Annual General Meeting in alignment with the relevant legal regulations and to receive external advice).

The legal basis for cases, in which an obligation to disclose or transfer the personal data exists, is Art. 6 (1) sentence 1 lit. c) GDPR in connection with the respective legal provision. Insofar as there is no legal obligation for disclosure or transfer, the legal basis is Art. 6 (1) sentence 1 lit. f) GDPR (legitimate interest).

Your personal data will generally be processed in countries that belong to the European Union (EU) and the European Economic Area (EEA). Insofar as shareholders come from countries outside the EU or the EEA (third countries), we will also send information to these shareholders. These shareholders and their representatives, respectively, will also have access to the InvestorPortal from there. If these communications also contain personal data (e.g., applications for general meetings including the name of the applicant), this data will also be transmitted to third countries. In third countries, the provisions of the GDPR do not apply directly. Unless there is an adequacy decision by the EU Commission, a lower level of protection for your personal data may exist in these third countries. A transfer is nevertheless necessary in order to inform all shareholders equally, as we may not exempt shareholders from third countries from our statutory duty to inform shareholders. With the transfer, we therefore fulfil our statutory obligations to shareholders. The legal basis for the transfer is Art. 49 (1) lit.c) GDPR.

**Storage period and deletion of data**

We will erase your personal data once it is no longer needed for the aforementioned purposes and we are no longer required to continue storing such data in compliance with statutory obligations of documentation and retention (e.g., under the German Stock Corporation Act, the German Commercial Code, the German Fiscal Code or other legislation). In addition, we retain data if there are other justifications for storage, such as in connection with claims asserted against or by our Company or to protect our legitimate interests. Please contact our Investor Relations department if you have specific questions about the storage period.

Hapag-Lloyd Aktiengesellschaft  
Investor Relations  
for the attention of Alexander Drews  
Ballindamm 25  
20095 Hamburg  
E-Mail address: [ir@hlag.com](mailto:ir@hlag.com)

**Right of data subjects**

Shareholders and their representatives have the following data subject rights, if the legal requirements are met,

- to receive information on data processing and a copy of the processed data (right of information, Art. 15 GDPR),
- to demand the correction of incorrect data or the completion of incomplete data (right to correction, Art. 16 GDPR),
- to demand the deletion without undue delay of personal data (right to deletion, Art. 17 GDPR),
- to demand the restriction of data processing (right to restrict processing, Art. 18 GDPR), as well as
- to receive personal data concerning them that they have provided to a controller in a structured, common and machine-readable format, and also to transmit these data to another responsible person without hindrance by the responsible party (right to data portability, Art. 20 GDPR).

**If we process your data to protect the legitimate interests of Hapag-Lloyd Aktiengesellschaft or of a third party, you have the right to object to any such processing on specific grounds relating to your particular situation opposing to this data processing. In such case, we will cease the processing of your data unless we can provide evidence of compelling legitimate grounds for the processing that override your interests, rights and freedoms or if the processing serves the purpose of asserting, exercising or defending legal claims.**

You can assert the aforementioned rights against Hapag-Lloyd Aktiengesellschaft free of charge via the email address [dataprotection@hlag.com](mailto:dataprotection@hlag.com) or via the following contact details:

Hapag-Lloyd Aktiengesellschaft  
- Executive Board -  
for the attention of Alexander Drews  
Ballindamm 25  
20095 Hamburg  
E-Mail address: [ir@hlag.com](mailto:ir@hlag.com)

You also have the right of complaint to a data protection supervisory authority in accordance with Art. 77 GDPR. Among others, you may address the supervisory authority of the Free and Hanseatic City of Hamburg responsible for Hapag-Lloyd Aktiengesellschaft: Der Hamburgische Beauftragte für Datenschutz und Informationsfreiheit, Ludwig-Erhard-Str. 22, 20459 Hamburg, Tel.: +49 (0)40 42854-4040, E-Mail: [mailbox@datenschutz.hamburg.de](mailto:mailbox@datenschutz.hamburg.de).

You may reach the Company Data Protection Officer at:

Hapag-Lloyd Aktiengesellschaft  
Corporate Data Protection (Datenschutzbeauftragter)  
for the attention of Mr. Steffen Wischmeyer  
Ballindamm 25  
20095 Hamburg  
E-Mail address: [dataprotection@hlag.com](mailto:dataprotection@hlag.com)

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