

Customer Roll Fee for U.S. Exports – Effective October 1, 2024.

Administration fee for rolled over containers at the port of loading due to customer request, cargo inspections, missing or incorrect mandatory customs documentation, hold ordered by customs authorities at destination prior to the loading at origin port or similar events outside carrier's control. The charge amount includes per roll charge assessed by the terminal operator.

Per Diem export storage and / or export demurrage is not part of the CRO fee and may be assessed separately.

USA Export: Customer Roll-over Fee Schedule:

Port	Terminal	CRO Fee
Baltimore, MD	Seagirt Terminal	250
Charleston, SC	Hugh Leatherman Terminal	325
	North Charleston Terminal	325
	Wando-Welch Terminal	325
Houston, TX	Barbours Cut Terminal	325
	Bayport Terminal	325
Jacksonville, FL	Dames Point Terminal	300
	SSA / Blount Island	425
Long Beach, CA	International Transportation Service, LLC (ITS)	425
	Total Terminals International, LLC (TTI)	650
Los Angeles, CA	APM Terminals (APMT) Los Angeles	\$775 / \$900 **
	TraPac Terminals	425
	West Basin Container Terminal (WBCT)	425
	Yusen Terminal	650
Miami, FL	South Florida Container Terminal	500
Mobile, AL	APM Terminals (APMT) Mobile	400
New Orleans, LA	New Orleans Terminal	400
	Ports America Napoleon	400
New York, NY	APM Terminals (APMT) New York	425
	Maher Terminals LLC	\$500 / \$625 *
	Port Liberty Bayonne (GCT)	400
	Port Liberty New York (GCT NY)	425
	Port Newark Container Terminal (PNCT)	600
Norfolk, VA	Norfolk International Terminals (NIT)	325
Oakland, CA	Oakland Int'l Container Terminal (OICT)	400
	TRAPAC Terminal	450
Philadelphia, PA	Greenwich Terminals	525
Port Everglades, FL	Florida International Terminal (FIT)	425
Savannah, GA	Georgia Ports Authority (GPA)	\$450 / \$600 *
Seattle, WA	Terminal 18 (T18)	400
Tacoma, WA	Husky Terminal	425
	Washington United Terminal (WUT)	375
Wilmington, NC	North Carolina State Ports Authority (NCSPA)	325

For terminals not listed, the charge will be USD 250.
See [USA Service Fees PDF](#) for tariff before October 2024

* : Higher of the two amounts apply if rolled 1 day prior to vessel departure

** : The higher amount applies for Reefers

For further information or assistance, please contact your local Hapag-Lloyd office.