

## Shipping from USA? Enjoy the flexibility of doing online booking amendments

Earlier today, you might have received a mail concerning our online booking amendment when shipping from the United States. We would like to clarify that this is applicable to all locations in the US with the exception of Los Angeles/Long Beach. We apologize for the confusion that this might have caused and appreciate your understanding.

You can read below the message that was sent a few hours ago:

The majority of our customers are now enjoying the benefits of working with our [Online Business Suite](#). With a wide range of solutions, our tools have made it easier for you to manage your shipping process from anywhere at any time.

Therefore, from October 6, 2022, our booking amendments will be managed completely online and free of charge. Any amendments made through our below-listed e-Booking channels will not have additional charges:

- Bilateral EDI connection between ERP systems
- Integration with portals (INTTRA / GT Nexus / Cargosmart)
- Hapag-Lloyd booking amendment [form](#)

Before this implementation date, we would like to invite you to explore our [Online Business Suite](#) and its available tools. In case you would still like to make manual amendments, please know that there will be a USD 50 fee that is also available in our [local charges page](#) applicable from December 1, 2022.

If you should require additional information, please contact our customer service team at your [location](#), who will guide you based on your individual situation.

Best regards,