

Here's an update on the Out of Gauge booking process in the US

Dear Customer,

With your cargo planning in mind, we are making changes to our current Out of Gauge booking process in the US (excluding Long Beach), effective March 15, 2023.

As part of our commitment to provide quality service, this change is being implemented to ensure that both equipment and space are available prior booking confirmation receipt.

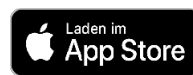
This means that certain system checks will need to be made prior sending you the booking confirmation and we expect you to receive confirmations between 24-72 hours post submission of request.

We are confident that this change will be mutually beneficial enabling you to better plan your logistics.

Regards,

Hapag-Lloyd (America) LLC

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