

Here's an important update on demurrage and detention charges in the United States

Effective September 1, 2024, Hapag-Lloyd will start applying demurrage and detention charges on a calendar day basis in the United States* after the expiration of free time. This means every scheduled terminal closure day including weekends will be chargeable. Unscheduled closures due to congestion or unforeseen events will still be considered as days where gate activities were shutout and will not be charged.

Free time will continue to be calculated based on working days, according to the operating schedules of the respective locations.

Keeping your cargo planning in mind, we encourage you to remain aware of your free time period and the facility's operating schedules to avoid unnecessary charges including for days when terminal is closed per schedule.

If you require more information related to our demurrage and detention charges, please visit the [tariff section](#) of our website. As an alternative, please contact our teams at [your location](#), who will guide you based on your individual situation.

*Local jurisdiction rules will apply where applicable.

Regards,

Hapag-Lloyd (America) LLC