

Here's an update on Demurrage and Detention (D&D) Invoicing for the U.S.

Here are some important updates concerning the new regulations set by the Federal Maritime Commission (FMC) related to Demurrage and Detention (D&D) invoicing. These regulations will be effective from May 28, 2024.

These new requirements will impact how D&D charges are invoiced, and our goal is to ensure you are informed to facilitate a smooth transition.

Here's what you need to know.

Hapag-Lloyd will restrict D&D billed parties to the following:

- 1. The contractual party and their designated affiliated companies.
 - Note: Please ensure Hapag-Lloyd is provided with a complete list of affiliates during the service contract creation and advised of any affiliate updates throughout the contractual term.
- 2. The Consignee
 - While we may forward or delegate a D&D invoice to a third party, only the above parties can be listed as payers on any D&D invoice and must remain responsible for payment.

Note: Any Motor Carrier responsibilities for detention remain in place and will be in accordance with their separate contractual agreements with Hapag-Lloyd.

Invoicing updates and correction requirements:

- Invoicing: We are committed to accurate and timely invoicing. D&D charges will be invoiced within 30 days after the charges stop accruing. Please address any inaccuracies promptly to ensure the swift resolution of any disputes.
- Corrections: Requests for corrections can be made; however, changes to the billed party can only be made within 30 days after the charges stop accruing. Beyond that, Hapag-Lloyd cannot change the billed party even in response to a dispute.

We appreciate your attention to these changes and assure you of our continued commitment to providing reliable and transparent services. If you should have comments or questions concerning this topic, please reach out to our teams at your preferred <u>location</u>.

Regards,

Hapag-Lloyd (America) LLC