

## Update regarding PayCargo's payment portal in Canada

Here is an update on our payment process within the PayCargo platform in Canada. These enhancements have been implemented to address challenges related to short payments or overpayments, with the goal of streamlining and simplifying your payment experience.

Here's what's new:

- 1. Simplified payment process:** Now, only invoice number and the amount due are needed when making a payment. This change ensures that you pay the exact amount associated with your invoice.
- 2. Pay on behalf of others:** You'll be able to make payments for other parties, provided you have the relevant invoice details, making group payments easier and enhancing overall efficiency.
- 3. Faster releases:** Improved reconciliation on our side will lead to quicker releases for you, reducing wait times.

The new changes will go live on **November 6, 2024**. In the meantime, feel free to explore a demonstration of this new process on the [PayCargo website](#).

Once live, you can access all future invoices and any outstanding invoices dating back to July 1, 2024. For previously uploaded invoices, there will be no impact on your current setup.

Should you require additional information, please visit the [PayCargo website](#) or contact [support@paycargo.com](mailto:support@paycargo.com), who will guide you based on your individual situation.

Regards,

Hapag-Lloyd (Canada) Inc