

Important update on the ongoing negotiations between the International Longshoremen's Association (ILA) and the United States Maritime Alliance, Ltd. (USMX)

Dear Customer,

As you may have seen in the news, labor negotiations between the ILA and USMX remain unresolved, raising concerns about a potential work stoppage impacting U.S. East Coast and Gulf ports following the expiration of the current contract on September 30, 2024.

The ILA, representing dockworkers at key ports, is negotiating contract terms, wages, and working conditions. Despite ongoing efforts to avoid escalation, no agreement has been reached, and the risk of port disruptions is increasing although the situation remains fluid.

We are committed to keeping you informed in real-time as the situation evolves. To assist with your cargo planning, please [visit our live tracker](#), which provides answers to Frequently Asked Questions (FAQs), options for your import and export cargo, and details on how detention, demurrage, and storage charges will be handled during this period.

- For our export customers, we will continue to accept bookings to the U.S. East Coast and Gulf ports as long as rail providers and terminals are accepting containers.
- For our import customers, we encourage you to expedite the readiness of your import documentation and customs clearance to facilitate the prompt retrieval of your cargo from the terminal before any potential work stoppage.
 - For our Carrier Haulage customers, please ensure compliance with the 5-day rule for your import cargo at U.S. Inland Terminals. More details on the 5-day rule can be found [here](#).

Given the evolving nature of the situation, this information is accurate to the best of our knowledge at this time. You can also stay up-to-date with the latest news sent directly to your email inbox by subscribing [here](#). Alternatively, please [bookmark this page](#) to stay up to date with the latest developments.

We appreciate your understanding and value your continued trust and partnership. Should you have any concerns or require additional information, please do not hesitate to reach out to our teams at your [location](#).

Regards,

Hapag-Lloyd (America) LLC