

Important update: Operational disruption across all container terminals in Montreal and Vancouver/Prince Rupert

Dear Customer,

We would like to provide an important update on the ongoing labor actions impacting key Canadian ports in Montreal, Vancouver, and Prince Rupert.

In Montreal – Following unsuccessful negotiations and strike activities by CUPE 375 at Termont since October 31, 2024, the Maritime Employers Association (MEA) issued a lockout notice to the union representing longshore workers at the Port of Montreal (CUPE 375). This has resulted in the suspension of longshore activities at both Termont and Montreal Gateway Terminals (MGT) starting Sunday, November 10, at 21:00 hrs. Trucking and rail services were already closed as of November 8, 2024, at MGT. The lockout remains in effect until further notice.

In Vancouver and Prince Rupert – The BC Maritime Employers Association (BCMEA) initiated a lockout in response to strike notices from the Longshore Workers Union (ILWU 514) on November 4, 2024. Discussions between the parties have concluded without an agreement, and the lockout remains in effect until further notice.

As a result, all container operations at these ports are currently suspended. Given the uncertainty of this situation, which is beyond our control, we may need to adjust our services as conditions evolve. Our priority remains the protection of your cargo during this period. Please note that this is a fluid situation, and the impact on our operations is subject to change without notice.

Our teams are committed to keeping you informed with real-time updates as the situation develops. Please visit our [Live-Tracker](#) to stay up to date with the latest developments, including an overview of vessel impacted by the situation.

We appreciate your understanding and value your continued trust and partnership. Should you have any concerns or require additional information, please do not hesitate to reach out to our teams at your [location](#).

Regards,

Hapag-Lloyd (Canada) INC.

This notice is written without prejudice to the terms and conditions contained in the relevant underlying contracts of carriage as evidenced by Hapag-Lloyd AG's standard Bill of Lading and/or Sea Waybill and the Hapag-Lloyd Tariff applicable thereto and/or any other applicable agreement governing the carriage of the subject cargo, as the case may be, all of which said terms and conditions continue to remain in full force and effect.