



## Hapag-Lloyd e-Business Solution – e-mail solution GetInfo at a Glance

#### Simply send:

From:	Urban, Ralph	From:	Urban, Ralph
To:	'getinfo@hlag.com'	To:	'getinfo@hlag.com'
Cc:		Cc:	
Subject:	T:HLCU1234567	Subject:	C:HLCU1234567

# Three Easy Steps:

- Simply send an email to getinfo@hlag.com.
- In the subject line, enter the letter "T" for

Tracing Information or a "C" for just Container Specifications, followed by a colon and the container number:

- Enter up to 3 container numbers each separated by a (;) semicolon
- Include no spaces.
- You will receive a reply with your container status or specifications including tare weight within minutes.

#### Your Benefits:

- Real-time access to your transport data whenever you need it.
- Get instant tare weight for the VGM (Verified Gross Mass) process.
- Global visibility from origin to destination.
- Instant response increases efficiency by reducing telephone calls and emails.

### Getinfo@hlag.com:

- Receive instant tracing and specification of your container in real time
- Get info e. g. about your container status, tare weight for calculate the verified gross mass
- Receive response directly in your mailbox immediately and anytime at your convenience

	TR De duction f											
From:	FIS Production [NO-REPLY@HLAG.COM]											
To:	Urban, Ralijih											
Cc: Subject:	RE:HLCU123456	67										
Subject.	ibject: RE:HLGU1234567											
Dear Customer,												
thank you for your tracing request by mail.												
Contain		HLCU 1234567										
	tion	45GP HIGH CUBE CONT.										
		40' X 8' X 9'6"										
		32500 kg	71650	1hs								
Tare:		3940 kg										
		28560 kg										
Last mov												
The container was loaded in HAMBURG at 2016-03-24 .												
Actual /	Movements:											
STATUS		PLACE OF ACTIVI	ΓY		DATE	TIME	TRANSPORT	V	/OYAGE			
Gate our	+ omntv	FRANKFURT AM MA			2016-03-18	16.22	Truck		1			
	in				2016-03-18							
Loaded		HAMBURG					MSC TAMARA	N	W611A			
					2010 05 2.	05.25	noe maaaa.					
	Movements											
STATUS		PLACE OF ACTIVI	ſΥ		DATE	TIME	TRANSPORT	V	OYAGE			
Dischan	ge	CALLAO			2016 04 15	00.00	MSC TAMARA	N	W611A			
	0					03:00	MSC TAMARA	n n	WOITA			
Please find our Terms of Use at the below link.												
www.hapag-lloyd.com/en/legal_terms.html												

#### Interested?

Try it today or contact your local Hapag-Lloyd Sales or Customer Service Representative for more details.